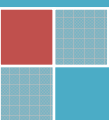


2020

# Udhyam Prothshan Sansthan. (District Industries Center), Ajmer

RFP for Supply, Installation, Testing, Commissioning of Embroidery, Screen Print, Sequence and Design Machine based on Open Competitive Bidding through Open Tender



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**Draft RFP for Supply, Installation, Testing, Commissioning of Embroidery, Screen Print, Sequence and Design Machine**

No. F ( )/Gota Cluster CFC/AJ./2020/10362

Date 21-08-2020

|  |  |
|--|--|
| <b>Mode of Bid Submission</b>                      | Open Tender Submission at DIC, Near RPSC, Jaipur Road, Ajmer |
| <b>Procuring Authority</b>                         | Karyakari Adhikari, Udhyam Prothshan Sansthan. (DIC), Ajmer  |
| <b>Date &amp; Time of Pre-bid meeting</b>          | 31-08-2020 At 11.00 AM                                       |
| <b>Last Date &amp; Time of Submission of Bid</b>   | 27-09-2020 At 12.00 Noon                                     |
| <b>Date &amp; Time of Opening of Technical Bid</b> | 28-09-2020 At 11.00 AM                                       |

**Bidding Document Fee: Rs. 200.00 (Rupees Two Hundred only)**

|  |  |                                  |  |
|--|--|----------------------------------|--|
| <b>Name of the Bidding Company/ Firm:</b>        |  |                                  |  |
| <b>Contact Person(Authorised Bid Signatory):</b> |  |                                  |  |
| <b>Correspondence Address:</b>                   |  |                                  |  |
| <b>Mobile No.</b>                                |  | <b>Telephone &amp; Fax Nos.:</b> |  |
| <b>Website &amp; E-Mail:</b>                     |  |                                  |  |

**UDHYAM PROTHSHAN SANSTHAN**

**District Industries Centre, Near RPSC, Jaipur Road, Ajmer**

**Ph. 0145-2970791**

Web: <http://industries.rajasthan.gov.in>, Email: [dicajmer@rajasthan.gov.in](mailto:dicajmer@rajasthan.gov.in)

**ABBREVIATIONS & DEFINITIONS**

|                                       |  |
|---------------------------------------|--|
| <b>Act</b>                            | The Rajasthan Transparency in PublicProcurement Act, 2012/2013 and Rules thereto   |
| <b>AMC</b>                            | Annual Maintenance Charges   |
| <b>AMS</b>                            | Annual Maintenance Services  |
| <b>Authorised Signatory</b>           | The bidder's representative/ officer vested (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/ authority having the Power of Attorney (PoA) from the competent authority of the respective Bidding firm. |
| <b>BG</b>                             | Bank Guarantee   |
| <b>Bid/ eBid</b>                      | A formal offer made in pursuance of an invitation by a procuring entity and includes any tender, proposal or quotation in electronic format  |
| <b>Bid Security</b>                   | A security provided to the procuring entity by a bidder for securing the fulfilment of any obligation in terms of the provisions of the bidding documents.   |
| <b>Bidder</b>                         | Any person/ firm/ agency/ company/ contractor/ supplier/ vendor participating in the procurement/ bidding process with the procurement entity.   |
| <b>Bidding Document</b>               | Documents issued by the procuring entity, including any amendments thereto, that set out the terms and conditions of the given procurement and includes the invitation to bid  |
| <b>BoM</b>                            | Bill of Material   |
| <b>CMC</b>                            | Contract Monitoring Committee  |
| <b>CFC</b>                            | Common Facility Centre (Near Maharana Pratap Nagar, Ajmer)   |
| <b>CVC</b>                            | Central Vigilance Commission (Guidelines Gol)  |
| <b>Competent Authority</b>            | An authority or officer to whom the relevant administrative or financial powers have been delegated for taking decision in a matter relating to procurement. KARYAKARI ADHIKARI,UDHYAM PROTHSHAN SANSTHAN in this bidding document.  |
| <b>Contract/ Procurement Contract</b> | A contract entered into between the procuring entity and a successful bidder concerning the subject matter of procurement  |
| <b>Contract/ Project Period</b>       | The Contract/ Project Period shall commence from the date of issue of Work order till Years of Operations & Maintenance Services after commissioning of the project.   |
| <b>Day</b>                            | A calendar day as per GoR/ Gol.  |
| <b>DIC</b>                            | Districts Industries Centre  |
| <b>EM</b>                             | Entrepreneur Memorandum  |

|                            |  |
|----------------------------|--|
| <b>ETDC</b>                | Electronic Testing & Development Centre  |
| <b>FAT</b>                 | Final Acceptance Test  |
| <b>FOR/ FOB</b>            | Free on Board or Freight on Board  |
| <b>GFR</b>                 | General Finance Rules of GoI, 2005/2017  |
| <b>GoI/ GoR</b>            | Govt. of India/ Govt. of Rajasthan   |
| <b>Goods</b>               | All articles, material, commodities, electricity, livestock, furniture, fixtures, raw material, spares, instruments, machinery, equipment, industrial plant, vehicles, aircraft, ships, railway rolling stock and any other category of goods, whether in solid, liquid or gaseous form, purchased or otherwise acquired for the use of a procuring entity as well as services or works incidental to the supply of the goods if the value of services or works or both does not exceed that of the goods themselves |
| <b>IA</b>                  | Implementing Agency (Udhyam Prothshan Sansthan, Ajmer)   |
| <b>IFB</b>                 | Invitation for Bids (A document published by the procuring entity inviting Bids relating to the subject matter of procurement and any amendment thereto and includes notice inviting Bid and request for proposal)   |
| <b>INR</b>                 | Indian Rupee   |
| <b>ISI</b>                 | Indian Standards Institution   |
| <b>ISO</b>                 | International Organisation for Standardisation   |
| <b>ITB</b>                 | Instruction to Bidders   |
| <b>LD</b>                  | Liquidated Damages   |
| <b>LoI</b>                 | Letter of Intent   |
| <b>MSME</b>                | Micro Small Medium Enterprise  |
| <b>NCB</b>                 | A bidding process in which qualified bidders only from within India are allowed to participate   |
| <b>NIB</b>                 | Notice Inviting Bid  |
| <b>Notification</b>        | A notification published in the Official Gazette   |
| <b>OEM</b>                 | Original Equipment Manufacturer  |
| <b>PAN</b>                 | Permanent Account Number   |
| <b>PBG</b>                 | Performance Bank Guarantee   |
| <b>PC</b>                  | Procurement/ Purchase Committee  |
| <b>PoA</b>                 | Power of Attorney  |
| <b>PQ</b>                  | Pre-Qualification  |
| <b>Procurement Process</b> | The process of procurement extending from the issue of invitation to Bid till the award of the procurement contract or cancellation of the procurement process, as the case may be   |

|   |  |
|---|--|
| <b>Procurement/ Public Procurement</b>                  | The acquisition by purchase, lease, license or otherwise of works, goods or services, including award of Public Private Partnership projects, by a procuring entity whether directly or through an agency with which a contract for procurement services is entered into, but does not include any acquisition without consideration, and “procure” or “procured” shall be construed accordingly |
| <b>Project Site</b>                                     | Wherever applicable, means CFC Building, Gota Colony, Near Maharana Pratap Nagar, Ajmer.   |
| <b>PSD/ SD</b>  | Performance Security Deposit/ Security Deposit   |
| <b>Purchaser/ Tendering Authority/ Procuring Entity</b> | Person or entity that is a recipient of a good or service provided by a seller (bidder) under a purchase order or contract of sale. Also called buyer. DIC Ajmer in this RFP document.   |
| <b>RISL</b>   | RajCOMP Info Services Limited  |
| <b>RVAT</b>   | Rajasthan Value Added Tax  |
| <b>Services</b>   | Any subject matter of procurement other than goods or works and includes physical, maintenance, professional, intellectual, consultancy and advisory services or any service classified or declared as such by a procuring entity and does not include appointment of any person made by any procuring entity  |
| <b>SLA</b>  | Service Level Agreement is a negotiated agreement between two parties wherein one is the customer and the other is the service provider. It is a service contract where the level of service is formally defined. In practice, the term SLA is sometimes used to refer to the contracted delivery time (of the service) or performance.  |
| <b>SPV</b>  | Special Purpose Vehicle (Ajaymeru Gota Zari Cluster Producer Co. Ltd. Ajmer)   |
| <b>State Government</b>                                 | Government of Rajasthan (GoR)  |
| <b>State Public Procurement Portal</b>                  | <a href="http://sppp.raj.nic.in">http://sppp.raj.nic.in</a>  |
| <b>STQC</b>   | Standardisation Testing and Quality Certification, Govt. of India  |
| <b>Subject Matter of Procurement</b>                    | Any item of procurement whether in the form of goods, services or works  |
| <b>TIN</b>  | Tax Identification Number  |
| <b>TPA</b>  | Third Party Auditors   |
| <b>UAM</b>  | Udhyog Aadhar Memorandum   |
| <b>UAT</b>  | User Acceptance Test   |
| <b>UPS</b>  | Udhyam Prothshan Sansthan, Ajmer   |
| <b>GST</b>  | Goods and Services Tax   |
| <b>WO/ PO</b>   | Work Order/ Purchase Order   |



**1. INVITATION FOR BID (IFB) & NOTICE INVITING BID (NIB)**

|   |   |
|---|---|
| <b>Name &amp; Address of the Procuring Entity</b>                               | <ul style="list-style-type: none"> <li>Name: Karyakari Adhikari, Udhyam Prothshan Sansthan</li> <li>Address: District Industries Centre, Near RPSC, Jaipur Road, Ajmer Ph. 0145-2970791, email- dicajmer@rajasthan.gov.in</li> </ul>  |
| <b>Name &amp; Address of the Project Officer In-charge (POIC)</b>               | <ul style="list-style-type: none"> <li>Name: Ravish Kumar Sharma</li> <li>Designation: Karyakari Adhikari, Udhyam Prothshan Sansthan and Deputy Director (Industries) Ajmer</li> <li>Address: District Industries Centre, Near RPSC, Jaipur Road, Ajmer</li> <li>Ph. 0145-2970791, Mobile No- 9413419739</li> <li>Email: dicajmer@rajasthan.gov.in</li> </ul>   |
| <b>Subject Matter of Procurement</b>  | RFP for Supply, Installation, Testing, Commissioning of Embroidery, Screen Print, Sequence and Design Machine   |
| <b>Bid Procedure</b>  | Single-stage: Two part (envelop) open competitive offline/open bid to be submitted at District Industries Center, Ajmer.  |
| <b>Bid Evaluation Criteria (Selection Method)</b>                               | Least Cost Based Selection (LCBS)-L1  |
| <b>Websites for downloading Bidding Document, Corrigendum's, Addendums etc.</b> | <ul style="list-style-type: none"> <li>Websites: <a href="http://sppp.raj.nic.in">http://sppp.raj.nic.in</a>, <a href="http://eproc.rajasthan.gov.in">http://eproc.rajasthan.gov.in</a>, <a href="http://industries.rajasthan.gov.in">http://industries.rajasthan.gov.in</a> and <a href="http://www.dipr.rajasthan.gov.in">www.dipr.rajasthan.gov.in</a></li> <li>Bidding document fee: Rs. 200.00 (Rupees Two Hundred only) in Cash/ Demand Draft in favour of Karyakari Adhikari, Udhyam Prothshan Sansthan, payable at Ajmer. The bid form cost will be reduced For MSME of Rajasthan State having UAM or EM Part ii Acknowledgement as per rules</li> </ul>  |
| <b>Estimated Procurement Cost</b>   | 5.0 Lacs (Five Lacs Only)   |
| <b>Bid Security and Mode of Payment</b>   | <ul style="list-style-type: none"> <li>Amount (INR): 0.10 Lacs,</li> <li>0.025 Lacs for MSME of Rajasthan, To avail benefits under purchase and price preference in procurement from micro small medium enterprises of Rajasthan State, the bidder will have to submit affidavit in form B and a certificate from the office of the district industries centre under clause 10 as required as per notification no. F.1(8)/FD/GF&amp;AR/2011 dated 19-11-2015 under RTPP rules 2013 see Annexure 14 &amp; 15 along with bid security otherwise bid may be rejected.</li> <li>0.050 Lacs for Sick Industries, other than MSME, whose cases are pending with Board of Industrial &amp; Financial Reconstruction on submission of required eligible sick unit certificate, otherwise bid may be rejected.</li> <li>Mode of Payment: Banker's Cheque or Demand Draft of a Scheduled Bank in favour of Karyakari Adhikari, Udhyam Prothshan Sansthan, payable at Ajmer before opening of the technical bid in a envelop.</li> </ul> |
| <b>Period of Sale of Bidding Document (Start/ End Date)</b>                     | Start : 25-08-2020<br>End : 27-09-2020 up to 12.00 Noon   |
| <b>Date/ Time/ Place of Pre-bid Meeting</b>                                     | <ul style="list-style-type: none"> <li>Date/ Time: 31-08-2020/ 11:00am</li> <li>Place: DIC, Near RPSC, Jaipur Road, Ajmer</li> <li>Last date of submitting clarifications requests by the bidder: 01-09-2020 /up to 10.00am</li> <li>Response to clarifications by procuring entity: 02-09-2020/ 11.am</li> </ul>   |
| <b>Manner, Start/ End Date for the submission of Bids</b>                       | <ul style="list-style-type: none"> <li>Manner: Open Tender Hard Copy to be submitted at DIC Office, Near RPSC, Jaipur Road, Ajmer, ph 0145-2970791</li> <li>Start Date: 25-08-2020</li> <li>End Date: 27-09-2020/ 12.00 Noon</li> </ul>   |

|   |  |
|---|--|
| <b>Submission of Banker's Cheque/ Demand Draft for Tender Fee, Bid Security, and Processing Fee*</b>  | From 02-09-2020 to 27-09-2020, 12.00 Noon  |
| <b>Date/ Time/ Place of Technical Bid Opening</b>   | <ul style="list-style-type: none"> <li>• Date: 28-09-2020</li> <li>• Time: 11.00am</li> <li>• Place: DIC, Near RPSC, Jaipur Road, Ajmer</li> </ul> |
| <b>Date/ Time/ Place of Financial Bid Opening</b>   | Will be intimated later to the Technically qualified bidders   |
| <b>Bid Validity</b>   | 180 days from the bid submission deadline  |
| <p>Note:</p> <ol style="list-style-type: none"> <li>1) Bidder (authorised signatory) shall submit their offer in tender form purchase from DIC in Hardcopy. Cash/DD for Tender fees and bid security should be submitted physically at the office of Tendering authority as prescribe in the NIB.</li> <li>2) The procuring entity reserves the complete right to cancel the bid process and reject any or all of the Bids.</li> <li>3) No contractual obligation whatsoever shall arise from the bidding document/ bidding process unless and until a formal contract is signed and executed between the procuring entity and the successful bidder.</li> <li>4) Procurement entity disclaims any factual/ or other errors in the bidding document (the onus is purely on the individual bidders to verify such information) and the information provided therein are intended only to help the bidders to prepare a logical bid-proposal.</li> <li>5) The provisions of RTPP Act 2012 and Rules thereto shall be applicable for this procurement. Furthermore, in case of any inconsistency in any of the provisions of this bidding document with the RTPP Act 2012 and Rules thereto, the later shall prevail.</li> </ol> |  |

OFFICE OF THE: KARYAKARI ADHIKARI, U.P.S., District Industries Centre, Jaipur Road, Ajmer  
Ph.0145-2970791,email dicajmer@rajasthan.gov.in (Rajasthan)No.F( )/Gota Cluster CFC/AJ./2020/ Date  
**Notice For Supply, Installation, Testing, Commissioning of Machines**

e-Bids are invited up to 08-09-2020 5:00PM for **DG Lacquer Coating Machine**. Open tender (Offline) bid invited up to 27-09-2020 12 Noon for **Embroidery Screen Print Sequence and Design Machine, Laser Cutting Machine, Labeling Machine, Kiran Machine, Thermic Fluid Heater** for Gota Zari Lace Cluster Ajmer. Offline Bidding Documents are available in Office of District Industries Center Ajmer. Details of Bidding Documents at <http://sppp.raj.nic.in>, <http://eproc.rajasthan.gov.in>, <http://industries.rajasthan.gov.in> and [www.dipr.rajasthan.gov.in](http://www.dipr.rajasthan.gov.in).

KaryakariAdhikari,UdhyamProthshanSansthan(DIC), Ajmer

## **2. PROJECT PROFILE & BACKGROUND INFORMATION**

### **1) Project Profile**

The Ministry of Micro, Small and Medium Enterprises (MSME), Government of India (GoI) is adopting a cluster development approach for enhancing the productivity and competitiveness of Micro and Small Enterprises (MSEs) and their collectives. This Micro and Small Enterprises – Cluster Development Programme (MSE- CDP) is led by the office of Development Commissioner (MSME) of the Ministry. GOI Udhyam Protsahan Sansthan Ajmer is the approved Implementing Agency by D.C. MSME GOI. The “SPV”- Ajaymeru Gota Zari Cluster Producer Co. Ltd. Ajmer through GoI MSME is setting up Common Facility Centre in Ajmer City, Rajasthan. In this context, the Implementation Agency (DIC, Ajmer) has decided to carry out the bidding process for selection of agency for Supply, Installation, Testing, Commissioning of Embroidery, Screen Print, Sequence and Design Machine for Common Facility Centre.

### 3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA

- 1) A bidder participating in the procurement process shall possess the following minimum pre-qualification/ eligibility criteria.

| S. No. | Basic Requirement              | Specific Requirements   | Documents Required  | Page No. |
|--------|--------------------------------|---|---|----------|
| 1      | Legal Entity                   | The bidder should be a Proprietorship firm/supplier/trader duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/Union, as applicable for dealing in the subject matter of procurement<br>(Note: A self-certified declaration regarding the non-applicability of registration to any Act should be submitted by the bidder)<br>OR<br>A company registered under Indian Companies Act, 1956<br>OR<br>A partnership firm registered under Indian Partnership Act, 1932.<br>OR a LLP registered under the Limited Liability Partnership Act, 2008 | - Copy of valid Registration Certificates<br><br>- Copy of Certificates of incorporation                    |          |
| 2      | Financial: Turnover            | Annual Turnover of the bidder should be at least 20% above the estimated cost of machine/equipments as per the tender documents.  | CA Certificate with CA's Registration Number/ Seal  |          |
| 3      | Financial: Net Worth           | The net worth of the bidder, as on 31 <sup>st</sup> March 2019 should be Positive.  | CA Certificate with CA's Registration Number/ Seal  |          |
| 4      | Technical Capability           | Supply of at least 1 textile machine equal or more to the value of machine required in the tender/machine describe in tender in last three year from the date of submission of bid.   | Work Completion Certificates from the client; OR<br>Work Order + Proof of payment received from the client. |          |
| 5      | Tax registration and clearance | The Bidder should have a Registered number of<br>i. GST/IGST as applicable for supply of machine.<br>ii. Income Tax/PAN Number<br>iii. Service Tax Reg. Certificate (if   | Copies of relevant certificates of registration and   |          |

| S. No. | Basic Requirement     | Specific Requirements   | Documents Required  | Page No. |
|--------|-----------------------|---|---|----------|
|        |                       | applicable)<br>The bidder should have cleared his GST dues up to 31st march 2019 to the Govt.   | GST Returns receipts upto march 2019                        |          |
| 6      | Mandatory Undertaking | Bidder should: -<br>a) not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons;<br>b) not have, and their directors and officers not have, been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;<br>c) not have a conflict of interest in the procurement in question as specified in the bidding document.<br>d) comply with the code of integrity as specified in the bidding document. | A Self Certified letter as per Annexure-5: Self-Declaration |          |

- 2) In addition to the provisions regarding the qualifications of the bidders as set out in (1) above: -
- a. the procuring entity shall disqualify a bidder as per the provisions under "Clause:Exclusion/ Disqualification of bids in Chapter-5: ITB"; and
  - b. the procuring entity may require a bidder, who was pre-qualified, to demonstrate its qualifications again in accordance with the same criteria used to pre-qualify such bidder. The procuring entity shall disqualify any bidder that fails to demonstrate its qualifications again, if requested to do so. The procuring entity shall promptly notify each bidder requested to demonstrate its qualifications again as to whether or not the bidder has done so to the satisfaction of the procuring entity.

#### **4. SCOPE OF WORK, DELIVERABLES & TIMELINES**

##### **1) Details of work (SoW)**

###### **a) Supply of items-**

Selected bidder shall complete the Supply, Installation, Testing, Commissioning and other services of Embroidery, Screen Print, Sequence and Design Machine as listed in Annexure-1- BoM & Annexure-2- Tech. specifications for Common Facility Centre of Ajaymeru Gota Zari Cluster Producer Co. Ltd. located at, Gota Colony Near Maharana Pratap Nagar, Ajmer, Rajasthan.

###### **b) Installation and Commissioning of above machines**

Selected bidder shall do Installation and Commissioning of the Machines/equipment

- i Carry out all general tests such as Power-on Test on delivery, pre-installation checks, UAT and FAT to ensure correct connection, completeness of the requirement of the machines as per requirement of IA (DIC), Ajmer.

###### **c) Scope of incidental services**

Supply of each machine shall also include following:

- Catalogue and Manual on installation and configuration of the machine
- Providing connecting cables and other relevant accessories
- 1 year Warranty certificate for the supplied machines/equipments

###### **d) Training-**

The selected bidder shall give training to operator/ Implementing Agency regarding usage and operation of machinery as well as trouble shooting of simple basic errors to the satisfaction of the operator/Implementing Agency.

###### **e) Warranty and Manpower Support-**

The selected bidder shall provide warranty of the supplied equipment/machine for a period of one year from the date of production. Also the selected bidder shall provide manpower support (during warranty period) through OEM certified engineer which shall be able to provide support within 7 days at the site location. No extra charges shall be paid for this service.

###### **f) Annual Maintenance Services (AMS) applicable If required by purchaser-**

Selected bidder shall provide AMS as per details mentioned below but not limited to-

- Check oil level.
- Inspecting the all unit for leaks or any shortcomings.
- Inspect entire system for any unusual conditions such as noise, vibration, etc.
- Check the system operating pressure and temperatures to ensure proper operating conditions.
- Inspect all safety controls and adjust if required.
- Inspect all operating control and sequence of operation.
- Review operating log maintained by user operating personnel and instruct operating engineer as required.
- Various yearly analyses on performance parameters.

Selected bidder shall ensure repair of any items to the extent possible in AMS.

## 2) **General Guidelines for accomplishing Supply Installation and Commissioning-**

The selected bidder shall carry out and complete the said work in every respect in accordance with this Contract, best engineering practices, and relevant codes and as per the directions of and to the satisfaction of the Implementing Agency (DIC, Ajmer) further called as Implementing agency / Consulting Engineer. The Implementing agency / Consulting Engineer on their own may from time to time issue further drawings and/or written instructions, details, directions and explanations which are hereafter collectively referred to as "Works Instructions" in regard to:

- a) The variation or modification of the design, quality or quantity of works or the addition or omission or substitution of any work.
  - a. Words importing the persons include firms and corporations
  - b. Words importing the singular only also include the plural and vice versa where the context requires
- b) The removal from the site of any material brought thereon by the selected bidder and the substitution of any other material therefore.
- c) The removal and / or, re-execution of any works executed by the selected bidder
- d) The dismissal from the works of any persons employed thereupon
- e) The opening up for inspection of any work covered up
- f) The amending and making good of any defects under clause - The selected bidder shall forthwith comply with and duly execute any work comprised in such works Instructions provided always that verbal instructions, directions and explanations given to the selected bidder or his representative upon the works by the Consulting Engineer and Engineer-in-charge shall, be confirmed in writing by the selected bidder within seven days, and if not dissented from in writing within a further period of seven days, such shall be deemed to be "Works Instructions" within the Scope of the Contract

### **Handing Over of Site:**

The Project Site shall be handed over to the selected bidder "on an, as is where is" basis where the selected bidder will install the machines & equipment floor /Kota Stone. In case further need to construct foundations or any civil work for the machinery the same will be made as per design after LOA, if needed. The selected bidder agrees that implementing agency shall from time to time be entitled to issue guidelines to regulate Installations activity at the CFC building. The selected bidder shall comply with all such guidelines issued by implementing agency.



**Superintendence and Representative on the Works**

The selected bidder shall give all necessary personal superintendence during the execution of the works, and so long thereafter as the Implementing agency /Consulting Engineer or Engineer-in-Charge may consider necessary until the trial production and training Period" stated in the scope of work. The selected bidder shall also, during the whole time the works are in progress, employ a competent representative whose name is informed to the Implementing Agency /Consulting Engineer who shall be constantly in attendance at the site while the men are at work. Any directions, explanations, instructions or notices given by the Consulting Engineer or Engineer-in-Charge or Implementing Agency to such representative shall be held to be given to the selected bidder. Such a person shall be a qualified engineer whose qualification and experience must be made available in the details submitted with bid document.

3) Project Deliverables, Milestones & Time Schedule and Payment Terms, Schedule

| S. No.  | Project Activity/ Scope of Work  | Milestone  | Deliverables (Reports/ Docs. / Infra.)   | Timelines (T0 is Date of issuance of work order)   | Payment   |
|---|--|--|--|--|---|
| 1.  | Submission of Bid  | • NIL  | <ul style="list-style-type: none"> <li>• Acceptance of Letter of Intent (LoI) and submission of PSD</li> <li>• Submission of Bank Guarantee for release of advance payment</li> </ul>  | <ul style="list-style-type: none"> <li>• Within 15 days from issuance of LoI</li> <li>• Within 15 days of issuance of work order.</li> </ul> | Nil   |
| <b>Supply Installation and Commissioning of Machines/equipments</b>                                   |  |  |  |  |   |
| 1.1   | Supply Installation and Commissioning of machines/ equipments                      | • Supply of machines as mentioned in section 4.1 [a to c]              | <ul style="list-style-type: none"> <li>• Delivery report (including Delivery Challan) for all the items signed by the designated officer of IA.</li> <li>• Installation and commissioning report</li> <li>• First Production report</li> </ul> | • T1= T0+ 120 days   | • On submission of all the deliverables 100% of agreed value.   |
| <b>2. Warranty &amp; Manpower Support</b>   |  |  |  |  |   |
| 2.1   | <ul style="list-style-type: none"> <li>• Providing warranty for 1 years</li> </ul> | • Providing comprehensive warranty for 1 year from date of production. | • On calls logged, resolved & other parameters in specified format provided by purchaser & signed by the designated officer of IA.   | <ul style="list-style-type: none"> <li>• T2= <ul style="list-style-type: none"> <li>▪ T1+3,T1+6, T1+9,T1+12 (months)</li> </ul> </li> </ul>  | <ul style="list-style-type: none"> <li>• After submission of deliverable Release of Performance security deposit</li> </ul> |
| <b>3. Annual Maintenance Services (AMS) applicable If required by purchaser after warranty period</b> |  |  |  |  |   |
| 3.1   | Providing Annual Maintenance Services (AMS)  | Providing AMS after expiry of warranty.                                | Details of AMS Reports and issues resolved.  | Anytime during the year as per the request of the purchaser  | As per the Annual maintenance charges agreed by the selected bidder.  |

## **5. INSTRUCTION TO BIDDERS (ITB)**

### **1) Sale of Bidding/ Tender Documents**

- a) The sale of bidding documents shall be commenced from the date of publication of Notice Inviting Bids (NIB) and shall be stopped one day prior to the date of opening of Bid. The complete bidding document shall also be placed on the State Public Procurement Portal and e-Procurement portal. The prospective bidders shall be permitted to download the bidding document from the websites and pay its price while submitting the Bid to the procuring entity.
- b) The bidding documents shall be made available to any prospective bidder who pays the price for it in cash or by bank demand draft, banker's cheque.
- c) Bidding documents purchased by Principal of any concern may be used by its authorised sole selling agents/ marketing agents/ distributors/ sub-distributors and authorised dealers or vice versa.

### **2) Pre-bid Meeting/ Clarifications**

- a) Any prospective bidder may, in writing, seek clarifications from the procuring entity in respect of the bidding documents.
- b) A pre-bid conference is also scheduled by the procuring entity as per the details mentioned in the NIB and to clarify doubts of potential bidders in respect of the procurement and the records of such conference shall be intimated to all bidders and where applicable, shall be published on the respective websites.
- c) The period within which the bidders may seek clarifications under (a) above and the period within which the procuring entity shall respond to such requests for clarifications shall be as under: -
  - a. Last date of submitting clarifications requests by the bidder: as per NIB
  - b. Response to clarifications by procuring entity: as per NIB
- d) The minutes and response, if any, shall be provided promptly to all bidders to which the procuring entity provided the bidding documents, so as to enable those bidders to take minutes into account in preparing their bids, and shall be published on the respective websites.

### **3) Changes in the Bidding Document**

- a) At any time, prior to the deadline for submission of Bids, the procuring entity may for any reason, whether on its own initiative or as a result of a request for clarification by a bidder,

modify the bidding documents by issuing an addendum in accordance with the provisions below.

- b) In case, any modification is made to the bidding document or any clarification is issued which materially affects the terms contained in the bidding document, the procuring entity shall publish such modification or clarification in the same manner as the publication of the initial bidding document.
- c) In case, a clarification or modification is issued to the bidding document, the procuring entity may, prior to the last date for submission of Bids, extend such time limit in order to allow the bidders sufficient time to take into account the clarification or modification, as the case may be, while submitting their Bids.
- d) Any bidder, who has submitted his Bid in response to the original invitation, shall have the opportunity to modify or re-submit it, as the case may be, within the period of time originally allotted or such extended time as may be allowed for submission of Bids, when changes are made to the bidding document by the procuring entity:  
Provided that the Bid last submitted or the Bid as modified by the bidder shall be considered for evaluation.

#### 4) **Period of Validity of Bids**

- a) Bids submitted by the bidders shall remain valid during the period specified in the NIB/ bidding document. A Bid valid for a shorter period shall be rejected by the procuring entity as non-responsive Bid.
- b) Prior to the expiry of the period of validity of Bids, the procuring entity, in exceptional circumstances, may request the bidders to extend the bid validity period for an additional specified period of time. A bidder may refuse the request and such refusal shall be treated as withdrawal of Bid and in such circumstances bid security shall not be forfeited.
- c) Bidders that agree to an extension of the period of validity of their Bids shall extend or get extended the period of validity of bid securities submitted by them or submit new bid securities to cover the extended period of validity of their bids. A bidder whose bid security is not extended, or that has not submitted a new bid security, is considered to have refused the request to extend the period of validity of its Bid.

#### 5) **Format and Signing of Bids**

- a) Bidder must submit their bids in hardcopy at DIC Office, Ajmer
- b) All Bid Document should be signed by the bidder on each page.
- c) A Single stage Two part/ cover system shall be followed for the Bid: -
  - a. Technical Bid, including fee details, eligibility & technical documents

## b. Financial Bid

d) The technical bid shall consist of the following documents: -

| S. No.                       | Documents Type   | Document Format  |
|------------------------------|--|--|
| <b>Fee Details</b>           |  |  |
| 1.                           | Bidding document Fee (Tender Fee)  | Proof of submission  |
| 2.                           | RISL Processing Fee (e-Procurement)  | Instrument/ Proof of submission  |
| 3.                           | Bid Security   | Instrument/ Proof of submission  |
| <b>Eligibility Documents</b> |  |  |
| 4.                           | Bidder's Authorisation Certificate along with copy of PoA/ Board resolution stating that Auth. Signatory can sign the bid/ contract on behalf of the firm. | As per Annexure-4  |
| 5.                           | All the documents mentioned in the "Eligibility Criteria", in support of the eligibility   | As per the format mentioned against the respective eligibility criteria clause |
| <b>Technical Documents</b>   |  |  |
| 6.                           | Certificate of Conformity/ No Deviation  | As per Annexure-6  |
| 7.                           | Declaration by Bidders   | As per Annexure-7  |
| 8.                           | Manufacturer's Authorisation Form (MAF)  | As per Annexure-8 (Indicative Format)  |
| 9.                           | Undertaking on Authenticity of Machine and Equip.  | As per Annexure-9  |
| 10.                          | Components Offered + Technical specifications compliance sheet for all items   | As per Annexure-10   |

b) Financial bid shall include the following documents: -

| S. No. | Documents Type               | Document Format  |
|--------|------------------------------|--|
| 1.     | Financial Bid – Cover Letter | On bidder's letter head duly signed by authorized signatory as per Annexure-11 |
| 2.     | Financial Bid – Format       | As per BoQ   |

c) The bidder should ensure that all the required documents, as mentioned in this bidding document, are submitted along with the Bid and in the prescribed format only. Non-submission of the required documents or submission of the documents in a different format/ contents may lead to the rejections of the Bid submitted by the bidder.

6) **Cost & Language of Bidding**

- a) The Bidder shall bear all costs associated with the preparation and submission of its Bid, and the procuring entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- b) The Bid, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and the procuring entity, shall be written only in English Language. Supporting documents and printed literature that are part of the Bid may be in another language provided they are accompanied by an accurate translation of the relevant passages in

English/ Hindi language, in which case, for purposes of interpretation of the Bid, such translation shall govern.

**7) Alternative/ Multiple Bids**

Alternative/ Multiple Bids shall not be considered at all. Also, the bidder shall not quote for multiple brands/ make/ models but only one in the technical Bid and should also mention the details of the quoted make/ model in the “Annexure-10: Components Offered”.

**8) Bid Security**

Every bidder, if not exempted, participating in the procurement process will be required to furnish the bid security as specified in the NIB.

- a) In lieu of bid security, a bid securing declaration shall be taken from Departments of the State Government, Undertakings, Corporations, Autonomous bodies, Registered Societies and Cooperative Societies which are owned or controlled or managed by the State Government and Government Undertakings of the Central Government.
- b) Bid security instrument or cash receipt of bid security or a bid securing declaration shall necessarily accompany the technical bid.
- c) Bid security of a bidder lying with the procuring entity in respect of other bids awaiting decision shall not be adjusted towards bid security for the fresh bids. The bid security originally deposited may, however, be taken into consideration in case bids are re-invited.
- d) The bid security may be given in the form of a banker's cheque or demand draft. The bid security must remain valid thirty days beyond the original or extended validity period of the bid.
- e) The issuer of the bid security and the confirmer, if any, of the bid security, as well as the form and terms of the bid security, must be acceptable to the procuring entity.
- f) Prior to presenting a submission, a bidder may request the procuring entity to confirm the acceptability of proposed issuer of a bid security or of a proposed confirmer, if required. The procuring entity shall respond promptly to such a request.
- g) The bid security of unsuccessful bidders shall be refunded soon after final acceptance of successful bid and signing of Agreement and submitting performance security.
- h) The Bid security taken from a bidder shall be forfeited, including the interest, if any, in the following cases, namely: -
  - a. when the bidder withdraws or modifies its bid after opening of bids;
  - b. when the bidder does not execute the agreement, if any, after placement of supply/ work order within the specified period;
  - c. when the bidder fails to commence the supply of the goods or service or execute work as per supply/ work order within the time specified;

- d. when the bidder does not deposit the performance security within specified period after the supply/ work order is placed; and
- e. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.
- i) Notice will be given to the bidder with reasonable time before bid security deposited is forfeited.
- j) No interest shall be payable on the bid security.
- k) In case of the successful bidder, the amount of bid security may be adjusted in arriving at the amount of the Performance Security, or refunded if the successful bidder furnishes the full amount of performance security.
- l) The procuring entity shall promptly return the bid security after the earliest of the following events, namely:-
  - a. the expiry of validity of bid security;
  - b. the execution of agreement for procurement and performance security is furnished by the successful bidder;
  - c. the cancellation of the procurement process; or
  - d. the withdrawal of bid prior to the deadline for presenting bids, unless the bidding documents stipulate that no such withdrawal is permitted.

**9) Deadline for the submission of Bids**

- a) Bids shall be received online at e-Procurement portal and up to the time and date specified in the NIB.
- b) Normally, the date of submission and opening of Bids would not be extended. In exceptional circumstances or when the bidding document are required to be substantially modified as a result of discussions in pre-bid meeting/ conference or otherwise and the time with the prospective bidders for preparation of Bids appears insufficient, the date may be extended by the procuring entity. In such case the publicity of extended time and date shall be given in the manner, as was given at the time of issuing the original NIB and shall also be placed on the State Public Procurement Portal, if applicable. It would be ensured that after issue of corrigendum, reasonable time is available to the bidders for preparation and submission of their Bids. The procuring entity shall also publish such modifications in the bidding document in the same manner as the publication of initial bidding document. If, in the office of the Bids receiving and opening authority, the last date of submission or opening of Bids is a non-working day, the Bids shall be received or opened on the next working day.

#### 10) **Withdrawal, Substitution, and Modification of Bids**

- a) If permitted on e-Procurement portal, a Bidder may withdraw its Bid or re-submit its Bid (technical and/ or financial cover) as per the instructions/ procedure mentioned at e-Procurement website under the section "Bidder's Manual Kit".
- b) Bids withdrawn shall not be opened and processes further.

#### 11) **Opening of Bids**

- a) The Bids shall be opened by the bid opening & evaluation committee on the date and time mentioned in the NIB in the presence of the bidders or their authorised representatives who choose to be present.
- b) The committee may co-opt experienced persons in the committee to conduct the process of Bid opening.
- c) The committee shall prepare a list of the bidders or their representatives attending the opening of Bids and obtain their signatures on the same. The list shall also contain the representative's name and telephone number and corresponding bidders' names and addresses. The authority letters, if any, brought by the representatives shall be attached to the list. The list shall be signed by all the members of Bid opening committee with date and time of opening of the Bids.
- d) All the documents comprising of technical Bid/ cover shall be opened & downloaded from the e-Procurement website (only for the bidders who have submitted the prescribed fee(s) to RISL).
- e) The committee shall conduct a preliminary scrutiny of the opened technical Bids to assess the prima-facie responsiveness and ensure that the: -
  - a. bid is accompanied by bidding document fee, bid security or bid securing declaration, and processing fee (if applicable);
  - b. bid is valid for the period, specified in the bidding document;
  - c. bid is unconditional and the bidder has agreed to give the required performance security; and
  - d. other conditions, as specified in the bidding document are fulfilled.
  - e. any other information which the committee may consider appropriate.
- f) No Bid shall be rejected at the time of Bid opening except the Bids not accompanied with the proof of payment or instrument of the required price of bidding document, processing fee and bid security.
- g) The Financial Bid cover shall be kept unopened and shall be opened later on the date and time intimated to the bidders who qualify in the evaluation of technical Bids.



## 12) Selection Method:

- a) The selection method is Least Cost Based Selection (LCBS or L1) which shall be calculated on overall price of machine and equipment. While evaluating financial bids, price of AMC shall not be considered. But rates for AMS are to be compulsorily quoted by the bidder. AMS will be given at the sole discretion of purchaser.

## 13) Clarification of Bids

- a) To assist in the examination, evaluation, comparison and qualification of the Bids, the bid evaluation committee may, at its discretion, ask any bidder for a clarification regarding its Bid. The committee's request for clarification and the response of the bidder shall be through the e-Procurement portal.
- b) Any clarification submitted by a bidder with regard to its Bid that is not in response to a request by the committee shall not be considered.
- c) No change in the prices or substance of the Bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the committee in the evaluation of the financial Bids.
- d) No substantive change to qualification information or to a submission, including changes aimed at making an unqualified bidder, qualified or an unresponsive submission, responsive shall be sought, offered or permitted.

## 14) Evaluation & Tabulation of Technical Bids

### a) Determination of Responsiveness

- a. The bid evaluation committee shall determine the responsiveness of a Bid on the basis of bidding document and the provisions of pre-qualification/ eligibility criteria of the bidding document.
- b. A responsive Bid is one that meets the requirements of the bidding document without any material deviation, reservation, or omission where: -
  - i. "deviation" is a departure from the requirements specified in the bidding document;
  - ii. "reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the bidding document; and
  - iii. "Omission" is the failure to submit part or all of the information or documentation required in the bidding document.
- c. A material deviation, reservation, or omission is one that,
  - i. if accepted, shall:-
    1. affect in any substantial way the scope, quality, or performance of the subject matter of procurement specified in the bidding documents; or

2. limits in any substantial way, inconsistent with the bidding documents, the procuring entity's rights or the bidder's obligations under the proposed contract;  
or
- ii. if rectified, shall unfairly affect the competitive position of other bidders presenting responsive Bids.
- d. The bid evaluation committee shall examine the technical aspects of the Bid in particular, to confirm that all requirements of bidding document have been met without any material deviation, reservation or omission.
- e. The procuring entity shall regard a Bid as responsive if it conforms to all requirements set out in the bidding document, or it contains minor deviations that do not materially alter or depart from the characteristics, terms, conditions and other requirements set out in the bidding document, or if it contains errors or oversights that can be corrected without touching on the substance of the Bid.

**b) Non-material Non-conformities in Bids**

- a. The bid evaluation committee may waive any non-conformities in the Bid that do not constitute a material deviation, reservation or omission, the Bid shall be deemed to be substantially responsive.
- b. The bid evaluation committee may request the bidder to submit the necessary information or document like audited statement of accounts/ CA Certificate, Registration Certificate, GST clearance certificate, etc. within a reasonable period of time. Failure of the bidder to comply with the request may result in the rejection of its Bid.
- c. The bid evaluation committee may rectify non-material nonconformities or omissions on the basis of the information or documentation received from the bidder under (b) above.

**c) Tabulation of Technical Bids**

- a. If Technical Bids have been invited, they shall be tabulated by the bid evaluation committee in the form of a comparative statement to evaluate the qualification of the bidders against the criteria for qualification set out in the bidding document.
- b. The members of bid evaluation committee shall give their recommendations below the table as to which of the bidders have been found to be qualified in evaluation of Technical Bids and sign it.
- d) The number of firms qualified in technical evaluation, if less than three and it is considered necessary by the procuring entity to continue with the procurement process, reasons shall be recorded in writing and included in the record of the procurement proceedings.
- e) The bidders who qualified in the technical evaluation shall be informed in writing about the date, time and place of opening of their financial Bids.

### 15) Evaluation & Tabulation of Financial Bids

Subject to the provisions of “Acceptance of Successful Bid and Award of Contract” below, the procuring entity shall take following actions for evaluation of financial Bids:-

- a) For single part/ cover Bid system, where Bid is received in single cover along with requisite bid security, processing fee or user charges and price of bidding documents within specified time, it shall be considered for financial evaluation by the Bids evaluation committee; provided the bidder qualifies pre-qualification criteria as mentioned in section-3
- b) the names of the bidders, the rates given by them and conditions put, if any, shall be read out and recorded;
- c) conditional Bids are liable to be rejected;
- d) the evaluation shall include all costs and all taxes and duties applicable to the bidder as per law of the Central/ State Government/ Local Authorities, and the evaluation criteria specified in the bidding documents shall only be applied;
- e) the offers shall be evaluated and marked L1, L2, L3 etc. L1 being the lowest offer and so on.
- f) The members of bids evaluation committee shall give their recommendations below the table regarding lowest Bid or most advantageous Bid and sign it.
- g) it shall be ensured that the offer recommended for sanction is justifiable looking to the prevailing market rates of the goods, works or service required to be procured.
- h) Based on the requirement of Items when required, purchaser will issue work order to the selected bidder.

### 16) Correction of Arithmetic Errors in Financial Bids

The bid evaluation committee shall correct arithmetical errors in substantially responsive Bids, on the following basis, namely: -

- a) if there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the bid evaluation committee there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
- b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to clause (a) and (b) above.

### 17) **Price/ purchase preference in evaluation**

Price and/ or purchase preference notified by the State Government (GoR) and as mentioned in the bidding document shall be considered in the evaluation of Bids and award of contract. The provision of FD Notification 19-11-2015 regarding purchase & price preference to MSME Rajasthan will be applicable as per notification.

### 18) **Negotiations**

- a) Except in case of procurement by method of single source procurement or procurement by competitive negotiations, to the extent possible, no negotiations shall be conducted after the pre-bid stage. All clarifications needed to be sought shall be sought in the pre-bid stage itself.
- b) Negotiations may, however, be undertaken only with the lowest or most advantageous bidder when the rates are considered to be much higher than the prevailing market rates.
- c) The bid evaluation committee shall have full powers to undertake negotiations. Detailed reasons and results of negotiations shall be recorded in the proceedings.
- d) The lowest or most advantageous bidder shall be informed in writing either through messenger or by registered letter and e-mail (if available). A minimum time of seven days shall be given for calling negotiations. In case of urgency the bid evaluation committee, after recording reasons, may reduce the time, provided the lowest or most advantageous bidder has received the intimation and consented to regarding holding of negotiations.
- e) Negotiations shall not make the original offer made by the bidder inoperative. The bid evaluation committee shall have option to consider the original offer in case the bidder decides to increase rates originally quoted or imposes any new terms or conditions.
- f) In case of non-satisfactory achievement of rates from lowest or most advantageous bidder, the bid evaluation committee may choose to make a written counter offer to the lowest or most advantageous bidder and if this is not accepted by him, the committee may decide to reject and re-invite Bids or to make the same counter-offer first to the second lowest or most advantageous bidder, then to the third lowest or most advantageous bidder and so on in the order of their initial standing and work/ supply order be awarded to the bidder who accepts the counter-offer. This procedure would be used in exceptional cases only.
- g) In case the rates even after the negotiations are considered very high, fresh Bids shall be invited.

### 19) **Exclusion of Bids/ Disqualification**

- a) A procuring entity shall exclude/ disqualify a Bid, if: -
  - a. the information submitted, concerning the qualifications of the bidder, was false or constituted a misrepresentation; or
  - b. the information submitted, concerning the qualifications of the bidder, was materially inaccurate or incomplete; and

- c. the bidder is not qualified as per pre-qualification/ eligibility criteria mentioned in the bidding document;
  - d. the Bid materially departs from the requirements specified in the bidding document or it contains false information;
  - e. the bidder, submitting the Bid, his agent or any one acting on his behalf, gave or agreed to give, to any officer or employee of the procuring entity or other governmental authority a gratification in any form, or any other thing of value, so as to unduly influence the procurement process;
  - f. a bidder, in the opinion of the procuring entity, has a conflict of interest materially affecting fair competition.
- b) A Bid shall be excluded/ disqualified as soon as the cause for its exclusion/ disqualification is discovered.
- c) Every decision of a procuring entity to exclude a Bid shall be for reasons to be recorded in writing and shall be: -
- a. communicated to the concerned bidder in writing;
  - b. published on the State Public Procurement Portal, if applicable.

**20) Lack of competition**

- a) A situation may arise where, if after evaluation of Bids, the bid evaluation committee may end-up with one responsive Bid only. In such situation, the bid evaluation committee would check as to whether while floating the NIB all necessary requirements to encourage competition like standard bid conditions, industry friendly specifications, wide publicity, sufficient time for formulation of Bids, etc were fulfilled. If not, the NIB would be re-floated after rectifying deficiencies. The bid process shall be considered valid even if there is one responsive Bid, provided that: -
- a. the Bid is technically qualified;
  - b. the price quoted by the bidder is assessed to be reasonable;
  - c. the Bid is unconditional and complete in all respects;
  - d. there are no obvious indicators of cartelization amongst bidders; and
  - e. the bidder is qualified as per the provisions of pre-qualification/ eligibility criteria in the bidding document
- b) The bid evaluation committee shall prepare a justification note for approval by the next higher authority of the procuring entity, with the concurrence of the accounts member.
- c) In case of dissent by any member of bid evaluation committee, the next higher authority in delegation of financial powers shall decide as to whether to sanction the single Bid or re-invite Bids after recording reasons.
- d) If a decision to re-invite the Bids is taken, market assessment shall be carried out for estimation of market depth, eligibility criteria and cost estimate.

## 21) Acceptance of the successful Bid and award of contract

- a) The procuring entity after considering the recommendations of the bid evaluation committee and the conditions of Bid, if any, financial implications, trials, sample testing and test reports, etc., shall accept or reject the successful Bid. If any member of the bid evaluation committee, has disagreed or given its note of dissent, the matter shall be referred to the next higher authority, as per delegation of financial powers, for decision.
- b) Decision on Bids shall be taken within original validity period of Bids and time period allowed to procuring entity for taking decision. If the decision is not taken within the original validity period or time limit allowed for taking decision, the matter shall be referred to the next higher authority in delegation of financial powers for decision.
- c) Before award of the contract, the procuring entity shall ensure that the price of successful Bid is reasonable and consistent with the required quality.
- d) A Bid shall be treated as successful only after the competent authority has approved the procurement in terms of that Bid.
- e) The procuring entity shall award the contract to the bidder whose offer has been determined to be the lowest or most advantageous in accordance with the evaluation criteria set out in the bidding document and if the bidder has been determined to be qualified to perform the contract satisfactorily on the basis of qualification criteria fixed for the bidders in the bidding document for the subject matter of procurement.
- f) Prior to the expiration of the period of bid validity, the procuring entity shall inform the successful bidder, in writing, that its Bid has been accepted.
- g) As soon as a Bid is accepted by the competent authority, its written intimation shall be sent to the concerned bidder by registered post or email and asked to execute an agreement in the format given in the bidding documents on a non-judicial stamp of requisite value and deposit the amount of performance security or a performance security declaration, if applicable, within a period specified in the bidding documents or where the period is not specified in the bidding documents then within fifteen days from the date on which the letter of acceptance or letter of intent is dispatched to the bidder.
- h) If the issuance of formal letter of acceptance is likely to take time, in the meanwhile a Letter of Intent (LOI) may be sent to the bidder. The acceptance of an offer is complete as soon as the letter of acceptance or letter of intent is posted and/ or sent by email (if available) to the address of the bidder given in the bidding document. Until a formal contract is executed, the letter of acceptance or LOI shall constitute a binding contract.
- i) The bid security of the bidders who's Bids could not be accepted shall be refunded soon after the contract with the successful bidder is signed and its performance security is obtained.

## 22) Information and publication of award

Information of award of contract shall be communicated to all participating bidders and published on the respective website(s) as specified in NIB.

## 23) Procuring entity's right to accept or reject any or all Bids

The Procuring entity reserves the right to accept or reject any Bid, and to annul (cancel) the bidding process and reject all Bids at any time prior to award of contract, without thereby incurring any liability to the bidders.

## 24) Right to vary quantity

- a) If the procuring entity does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation.
- b) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: -
  - a. 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and
  - b. 50% of the value of goods or services of the original contract.

## 25) Performance Security

- a) Prior to execution of agreement, Performance security shall be solicited from all successful bidders except the departments of the State Government and undertakings, corporations, autonomous bodies, registered societies, co-operative societies which are owned or controlled or managed by the State Government and undertakings of the Central Government. However, a performance security declaration shall be taken from them. The State Government may relax the provision of performance security in particular procurement or any class of procurement.
- b) The amount of performance security shall be 5%, or as may be specified in the bidding document, of the amount of supply order in case of procurement of goods and services. In case of Small Scale Industries (SSI) of Rajasthan, it shall be 1% of the amount of quantity ordered for supply of goods and in case of sick industries, other than SSI, whose cases are pending before the Board of Industrial and Financial Reconstruction (BIFR), it shall be 2% of the amount of supply order.
- c) Performance security shall be furnished in any one of the following forms: -

- a. Bank Draft or Banker's Cheque of a scheduled bank;
- b. National Savings Certificates and any other script/ instrument under National Savings Schemes for promotion of small savings issued by a Post Office in Rajasthan, if the same can be pledged under the relevant rules. They shall be accepted at their surrender value at the time of bid and formally transferred in the name of procuring entity with the approval of Head Post Master;
- c. Fixed Deposit Receipt (FDR) of a scheduled bank. It shall be in the name of procuring entity on account of bidder and discharged by the bidder in advance. The procuring entity shall ensure before accepting the FDR that the bidder furnishes an undertaking from the bank to make payment/premature payment of the FDR on demand to the procuring entity without requirement of consent of the bidder concerned. In the event of forfeiture of the performance security, the Fixed Deposit shall be forfeited along with interest earned on such Fixed Deposit.
- d) Performance security furnished in the form specified in clause [b.] to [e.] of (c)above shall remain valid for a period of 60 days beyond the date of completion of all contractual obligations of the bidder, including warranty obligations and maintenance and defect liability period.
- e) Forfeiture of Security Deposit: Security amount in full or part may be forfeited, including interest, if any, in the following cases:-
  - a. When any terms and condition of the contract is breached.
  - b. When the bidder fails to make complete supply satisfactorily.
  - c. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.
- f) Notice will be given to the bidder with reasonable time before PSD deposited is forfeited.
- g) No interest shall be payable on the PSD.

## 26) Execution of agreement

- a) A procurement contract shall come into force from the date on which the letter of acceptance or letter of intent is despatched to the bidder.
- b) The successful bidder shall sign the procurement contract within stipulated time from the date on which the letter of acceptance or letter of intent is despatched to the successful bidder.
- c) If the bidder, who's Bid has been accepted, fails to sign a written procurement contract or fails to furnish the required performance security within specified period, the procuring entity shall take action against the successful bidder as per the provisions of the bidding document and Act. The procuring entity may, in such case, cancel the procurement process or if it deems fit, offer for acceptance the rates of lowest or most advantageous



bidder to the next lowest or most advantageous bidder, in accordance with the criteria and procedures set out in the bidding document.

- d) The bidder will be required to execute the agreement on a non-judicial stamp of specified value at its cost and to be purchase from anywhere in Rajasthan only.

## 27) Confidentiality

- a) Notwithstanding anything contained in this bidding document but subject to the provisions of any other law for the time being in force providing for disclosure of information, a procuring entity shall not disclose any information if such disclosure, in its opinion, is likely to: -
  - a. impede enforcement of any law;
  - b. affect the security or strategic interests of India;
  - c. affect the intellectual property rights or legitimate commercial interests of bidders;
  - d. affect the legitimate commercial interests of the procuring entity in situations that may include when the procurement relates to a project in which the procuring entity is to make a competitive bid, or the intellectual property rights of the procuring entity.
- b) The procuring entity shall treat all communications with bidders related to the procurement process in such manner as to avoid their disclosure to competing bidders or to any other person not authorised to have access to such information.
- c) The procuring entity may impose on bidders and sub-contractors, if there are any for fulfilling the terms of the procurement contract, conditions aimed at protecting information, the disclosure of which violates (a) above.
- d) In addition to the restrictions specified above, the procuring entity, while procuring a subject matter of such nature which requires the procuring entity to maintain confidentiality, may impose condition for protecting confidentiality of such information.

## 28) Cancellation of procurement process

- a) If any procurement process has been cancelled, it shall not be reopened but it shall not prevent the procuring entity from initiating a new procurement process for the same subject matter of procurement, if required.
- b) A procuring entity may, for reasons to be recorded in writing, cancel the process of procurement initiated by it -
  - a. at any time prior to the acceptance of the successful Bid; or
  - b. after the successful Bid is accepted in accordance with (d) and (e) below.
- c) The procuring entity shall not open any bids or proposals after taking a decision to cancel the procurement and shall return such unopened bids or proposals.

- d) The decision of the procuring entity to cancel the procurement and reasons for such decision shall be immediately communicated to all bidders that participated in the procurement process.
- e) If the bidder who's Bid has been accepted as successful fails to sign any written procurement contract as required, or fails to provide any required security for the performance of the contract, the procuring entity may cancel the procurement process.
- f) If a bidder is convicted of any offence under the Act, the procuring entity may: -
  - a. cancel the relevant procurement process if the Bid of the convicted bidder has been declared as successful but no procurement contract has been entered into;
  - b. rescind (cancel) the relevant contract or forfeit the payment of all or a part of the contract value if the procurement contract has been entered into between the procuring entity and the convicted bidder.

## 29) Code of Integrity for Bidders

- a) No person participating in a procurement process shall act in contravention of the code of integrity prescribed by the State Government.
- b) The code of integrity include provisions for: -
  - a. Prohibiting
    - i. any offer, solicitation or acceptance of any bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process;
    - ii. any omission, including a misrepresentation that misleads or attempts to mislead so as to obtain a financial or other benefit or avoid an obligation;
    - iii. any collusion, bid rigging or anti-competitive behaviour to impair the transparency, fairness and progress of the procurement process;
    - iv. improper use of information shared between the procuring entity and the bidders with an intent to gain unfair advantage in the procurement process or for personal gain;
    - v. any financial or business transactions between the bidder and any officer or employee of the procuring entity;
    - vi. any coercion including impairing or harming or threatening to do the same, directly or indirectly, to any party or to its property to influence the procurement process;
    - vii. any obstruction of any investigation or audit of a procurement process;
  - b. disclosure of conflict of interest;
  - c. disclosure by the bidder of any previous transgressions with any entity in India or any other country during the last three years or of any debarment by any other procuring entity.

- c) Without prejudice to the provisions below, in case of any breach of the code of integrity by a bidder or prospective bidder, as the case may be, the procuring entity may take appropriate measures including: -
- a. exclusion of the bidder from the procurement process;
  - b. calling-off of pre-contract negotiations and forfeiture or encashment of bid security;
  - c. forfeiture or encashment of any other security or bond relating to the procurement;
  - d. recovery of payments made by the procuring entity along with interest thereon at bank rate;
  - e. cancellation of the relevant contract and recovery of compensation for loss incurred by the procuring entity;
  - f. debarment of the bidder from participation in future procurements of the procuring entity for a period not exceeding three years.

### 30) Interference with Procurement Process

A bidder, who: -

- a) withdraws from the procurement process after opening of financial bids;
- b) withdraws from the procurement process after being declared the successful bidder;
- c) fails to enter into procurement contract after being declared the successful bidder;
- d) fails to provide performance security or any other document or security required in terms of the bidding documents after being declared the successful bidder, without valid grounds,

shall, in addition to the recourse available in the bidding document or the contract, be punished with fine which may extend to fifty lakh rupees or ten per cent of the assessed value of procurement, whichever is less.

### 31) Appeals

- a) Subject to "Appeal not to lie in certain cases" below, if any bidder or prospective bidder is aggrieved that any decision, action or omission of the procuring entity is in contravention to the provisions of the Act or the rules or guidelines issued thereunder, he may file an appeal to such officer of the procuring entity, as may be designated by it for the purpose, within a period of 10 days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved:
  - a. Provided that after the declaration of a bidder as successful in terms of "Award of Contract", the appeal may be filed only by a bidder who has participated in procurement proceedings:

- b. Provided further that in case a procuring entity evaluates the technical Bid before the opening of the financial Bid, an appeal related to the matter of financial Bid may be filed only by a bidder whose technical Bid is found to be acceptable.
- b) The officer to whom an appeal is filed under (a) above shall deal with the appeal as expeditiously as possible and shall endeavour to dispose it of within 30 days from the date of filing of the appeal.
- c) If the officer designated under (a) above fails to dispose of the appeal filed under that sub-section within the period specified in (c) above, or if the bidder or prospective bidder or the procuring entity is aggrieved by the order passed, the bidder or prospective bidder or the procuring entity, as the case may be, may file a second appeal to an officer or authority designated by the State Government in this behalf within 15 days from the expiry of the period specified in (c) above or of the date of receipt of the order passed under (b) above, as the case may be.
- d) The officer or authority to which an appeal is filed under (c) above shall deal with the appeal as expeditiously as possible and shall endeavour to dispose it of within 30 days from the date of filing of the appeal:
- e) The officer or authority to which an appeal may be filed under (a) or (d) above shall be :  
First Appellate Authority: Commissioner Industries and Chairman UPS, GoR  
Second Appellate Authority: State Govt. in the administrative department (MSME), GoR
- f) Form of Appeal:
  - a. Every appeal under (a) and (c) above shall be as per Annexure-16 along with as many copies as there are respondents in the appeal.
  - b. Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.
  - c. Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or authorised representative.
- g) Fee for Appeal: Fee for filing appeal:
  - a. Fee for first appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.
  - b. The fee shall be paid in the form of bank demand draft or banker's cheque of a Scheduled Bank payable in the name of Appellate Authority concerned.
- h) Procedure for disposal of appeal:
  - a. The First Appellate Authority or Second Appellate Authority, as the case may be, upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.

- b. On the date fixed for hearing, the First Appellate Authority or Second Appellate Authority, as the case may be, shall,-
    - i. hear all the parties to appeal present before him; and
    - ii. peruse or inspect documents, relevant records or copies thereof relating to the matter.
  - c. After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide the copy of order to the parties to appeal free of cost.
  - d. The order passed under (c) shall also be placed on the State Public Procurement Portal.
- i) No information which would impair the protection of essential security interests of India, or impede the enforcement of law or fair competition, or prejudice the legitimate commercial interests of the bidder or the procuring entity, shall be disclosed in a proceeding under an appeal.

### **32) Stay of procurement proceedings**

While hearing of an appeal, the officer or authority hearing the appeal may, on an application made in this behalf and after affording a reasonable opportunity of hearing to the parties concerned, stay the procurement proceedings pending disposal of the appeal, if he, or it, is satisfied that failure to do so is likely to lead to miscarriage of justice.

### **33) Vexatious Appeals & Complaints**

Whoever intentionally files any vexatious, frivolous or malicious appeal or complaint under the “The Rajasthan Transparency Public Procurement Act 2012”, with the intention of delaying or defeating any procurement or causing loss to any procuring entity or any other bidder, shall be punished with fine which may extend to twenty lakh rupees or five per cent of the value of procurement, whichever is less.

### **34) Offenses by Firms/ Companies**

- a) Where an offence under “The Rajasthan Transparency Public Procurement Act 2012” has been committed by a company, every person who at the time the offence was committed was in charge of and was responsible to the company for the conduct of the business of the company, as well as the company, shall be deemed to be guilty of having committed the offence and shall be liable to be proceeded against and punished accordingly:

Provided that nothing contained in this sub-section shall render any such person liable for any punishment if he proves that the offence was committed without his knowledge or that he had exercised all due diligence to prevent the commission of such offence.

- b) Notwithstanding anything contained in (a) above, where an offence under this Act has been committed by a company and it is proved that the offence has been committed with the consent or connivance of or is attributable to any neglect on the part of any director, manager, secretary or other officer of the company, such director, manager, secretary or other officer shall also be deemed to be guilty of having committed such offence and shall be liable to be proceeded against and punished accordingly.
- c) For the purpose of this section-
  - a. "company" means a body corporate and includes a limited liability partnership, firm, registered society or co- operative society, trust or other association of individuals; and
  - b. "director" in relation to a limited liability partnership or firm, means a partner in the firm.
- d) Abetment of certain offenses: Whoever abets an offence punishable under this Act, whether or not that offence is committed in consequence of that abetment, shall be punished with the punishment provided for the offence.

**35) Debarment from Bidding**

- a) A bidder shall be debarred by the State Government if he has been convicted of an offence
  - a. under the Prevention of Corruption Act, 1988 (Central Act No. 49 of 1988); or
  - b. under the Indian Penal Code, 1860 (Central Act No. 45 of 1860) or any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract.
- b) A bidder debarred under (a) above shall not be eligible to participate in a procurement process of any procuring entity for a period not exceeding three years commencing from the date on which he was debarred.
- c) If a procuring entity finds that a bidder has breached the code of integrity prescribed in terms of "Code of Integrity for bidders" above, it may debar the bidder for a period not exceeding three years.
- d) Where the entire bid security or the entire performance security or any substitute thereof, as the case may be, of a bidder has been forfeited by a procuring entity in respect of any procurement process or procurement contract, the bidder may be debarred from participating in any procurement process undertaken by the procuring entity for a period not exceeding three years.
- e) The State Government or a procuring entity, as the case may be, shall not debar a bidder under this section unless such bidder has been given a reasonable opportunity of being heard.

### 36) **Monitoring of Contract**

- a) An officer or a committee of officers named Contract Monitoring Committee (CMC) may be nominated by procuring entity to monitor the progress of the contract during its delivery period.
- b) During the delivery period the CMC shall keep a watch on the progress of the contract and shall ensure that quantity of goods and service delivery is in proportion to the total delivery period given, if it is a severable contract, in which the delivery of the goods and service is to be obtained continuously or is batched. If the entire quantity of goods and service is to be delivered in the form of completed work or entire contract like fabrication work, the process of completion of work may be watched and inspections of the selected bidder's premises where the work is being completed may be inspected.
- c) If delay in delivery of goods and service is observed a performance notice would be given to the selected bidder to speed up the delivery.
- d) Any change in the constitution of the firm, etc. shall be notified forth with by the contractor in writing to the procuring entity and such change shall not relieve any former member of the firm, etc., from any liability under the contract.
- e) No new partner/ partners shall be accepted in the firm by the selected bidder in respect of the contract unless he/ they agree to abide by all its terms, conditions and deposits with the procuring entity through a written agreement to this effect. The bidder's receipt for acknowledgement or that of any partners subsequently accepted as above shall bind all of them and will be sufficient discharge for any of the purpose of the contract.
- f) The selected bidder shall not assign or sub-let his contract or any substantial part thereof to any other agency without the permission of procuring entity.

## **6. GENERAL TERMS AND CONDITIONS OF TENDER & CONTRACT**

Bidders should read these conditions carefully and comply strictly while sending their bids.

### **Definitions**

For the purpose of clarity, the following words and expressions shall have the meanings hereby assigned to them: -

- a) "Contract" means the Agreement entered into between the Purchaser and the successful/ selected bidder, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- b) "Contract Documents" means the documents listed in the Agreement, including any amendments thereto.
- c) "Contract Price" means the price payable to the successful/ selected bidder as specified in the Agreement, subject to such additions and adjustments thereto or deductions there from, as may be made pursuant to the Contract.
- d) "Day" means a calendar day.
- e) "Delivery" means the transfer of the Goods from the successful/ selected bidder to the Purchaser in accordance with the terms and conditions set forth in the Contract.
- f) "Completion" means the fulfilment of the related services by the successful/ selected bidder in accordance with the terms and conditions set forth in the Contract.
- g) "Goods" means all of the commodities, raw material, machinery and equipment, and/or other materials that the successful/ selected bidder is required to supply to the Purchaser under the Contract.
- h) "Purchaser" means the entity purchasing the Goods and related services, as specified in the bidding document.
- i) "Related Services" means the services incidental to the supply of the goods, such as insurance, installation, training and initial maintenance and other similar obligations of the successful/ selected bidder under the Contract.
- j) "Subcontractor" means any natural person, private or government entity, or a combination of the above, including its legal successors or permitted assigns, to whom any part of the Goods to be supplied or execution of any part of the related services is subcontracted by the successful/ selected bidder.
- k) "Supplier/ Successful or Selected bidder" means the person, private or government entity, or a combination of the above, whose Bid to perform the Contract has been accepted by the Purchaser and is named as such in the Agreement, and includes the legal successors or permitted assigns of the successful/ selected bidder.
- l) "The Site," where applicable, means the designated project place(s) named in the bidding document.



Note: The bidder shall be deemed to have carefully examined the conditions, specifications, size, make and drawings, etc., of the goods to be supplied and related services to be rendered. If the bidder has any doubts as to the meaning of any portion of these conditions or of the specification, drawing, etc., he shall, before submitting the Bid and signing the contract refer the same to the procuring entity and get clarifications.

### **1) Contract Documents**

Subject to the order of precedence set forth in the Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory.

### **2) Interpretation**

- a) If the context so requires it, singular means plural and vice versa.
- b) Entire Agreement: The Contract constitutes the entire agreement between the Purchaser and the Supplier/ Selected bidder and supersedes all communications, negotiations and agreements (whether written or oral) of parties with respect thereto made prior to the date of Contract.
- c) Amendment: No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.
- d) Non-waiver: Subject to the condition (f) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.
- e) Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated, and signed by an authorized representative of the party granting such waiver, and must specify the right and the extent to which it is being waived.
- f) Severability: If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

### **3) Language**

- a) The Contract as well as all correspondence and documents relating to the Contract exchanged by the successful/ selected bidder and the Purchaser, shall be written in

English language only. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified in the special conditions of the contract, in which case, for purposes of interpretation of the Contract, this translation shall govern.

- b) The successful/ selected bidder shall bear all costs of translation to the governing language and all risks of the accuracy of such translation.

#### **4) Joint Venture, Consortium or Association**

No Joint Venture, Consortium or Association is allowed under this contract.

#### **5) Eligible Goods and Related Services**

- a) For purposes of this Clause, the term “goods” includes commodities, raw material, machinery, equipment, and industrial plants; and “related services” includes services such as insurance, transportation, supply, installation, integration, testing, commissioning, training, and initial maintenance.
- b) All products quoted by the successful/ selected bidder must be associated with specific make and model number, item code and names and with printed literature describing configuration and functionality. Any deviation from the printed specifications should be clearly mentioned in the offer document by the bidder/ supplier. Also, the bidder is to quote/ propose only one make/ model against the respective item.
- c) The OEM/ Vendor of the quoted product must have its own registered spares depot in India having adequate inventory of the equipment being quoted for providing the necessary spares as per the requirements of the bidding document.
- d) The OEM/ Vendor of the quoted product should also have its direct representation in India in terms of registered office for at least past 3 years. The presence through any Distribution/ System Integration partner agreement will not be accepted.
- e) Bidder must quote products in accordance with above clause “Eligible goods and related services”.

#### **6) Notices**

- a) Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the contract. The term “in writing” means communicated in written form with proof of dispatch and receipt.
- b) A Notice shall be effective when delivered or on the Notice’s effective date, whichever is later.

## **7) Governing Law**

The Contract shall be governed by and interpreted in accordance with the laws of the Rajasthan State/ the Country (India), unless otherwise specified in the contract.

## **8) Scope of Supply**

- a) Subject to the provisions in the bidding document and contract, the goods and related services to be supplied shall be as specified in the bidding document.
- b) Unless otherwise stipulated in the Contract, the scope of supply shall include all such items not specifically mentioned in the Contract but that can be reasonably inferred from the Contract as being required for attaining delivery and completion of the goods and related services as if such items were expressly mentioned in the Contract.
- c) The bidder shall not quote and supply and machine and its components that is likely to be declared as End of Sale in next 1 year and End of Service/ Support for a period of 5 Years from the last date of bid submission. OEMs are required to mention this in the MAF for all the quoted hardware/ Item/Machine. If any of the hardware/ Item/Machine is found to be declared as End of Sale/ Service/ Support, then the bidder shall replace all such hardware/ Item/Machine with the latest ones having equivalent or higher specifications without any financial obligation to the purchaser.

## **9) Delivery & Installation**

- a) Subject to the conditions of the contract, the delivery of the goods and completion of the related services shall be in accordance with the delivery and completion schedule specified in the bidding document. The details of supply/ shipping and other documents to be furnished by the successful/ selected bidder are specified in the bidding document and/ or contract.
- b) The contract for the supply can be repudiated at any time by the purchase officer, if the supplies are not made to his satisfaction after giving an opportunity to the bidder of being heard and recording the reasons for repudiation.
- c) The Supplier/ Selected Bidder shall arrange to supply, install and commission the ordered materials/ system as per specifications within the specified delivery/ completion period at various departments and/ or their offices/ locations mentioned in the PO/ WO.
- d) Shifting the place of Installation: The user will be free to shift the place of installation within the same city /town/ district/ division. The successful/ selected bidder shall provide all assistance, except transportation, in shifting of the equipment. However, if the city/town is changed, additional charges of assistance in shifting and providing maintenance services for remaining period would be decided mutually.

## **10) Supplier's/ Selected Bidder's Responsibilities**

The Supplier/ Selected Bidder shall supply all the goods and related services included in the scope of supply in accordance with the provisions of bidding document and/ or contract.

## **11) Purchaser's Responsibilities**

- a) Whenever the supply of goods and related services requires that the Supplier/ Selected Bidder obtain permits, approvals, and import and other licenses from local public authorities, the Purchaser shall, if so required by the Supplier/ Selected Bidder, make its best effort to assist the Supplier/ Selected Bidder in complying with such requirements in a timely and expeditious manner.
- b) The Purchaser shall pay all costs involved in the performance of its responsibilities, in accordance with the general and special conditions of the contract.

## **12) Contract Price**

- a) The Contract Price shall be paid as specified in the contract subject to any additions and adjustments thereto, or deductions there from, as may be made pursuant to the Contract.
- b) Prices charged by the Supplier/ Selected Bidder for the Goods delivered and the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier/ Selected Bidder in its bid, with the exception of any price adjustments authorized in the special conditions of the contract.

## **13) Recoveries from Supplier/ Selected Bidder**

- a) Recovery of liquidated damages, short supply, breakage, rejected articles shall be made ordinarily from bills.
- b) The Purchase Officer shall withhold amount to the extent of short supply, broken/ damaged or for rejected articles unless these are replaced satisfactorily. In case of failure to withhold the amount, it shall be recovered from his dues and performance security deposit available with IA.
- c) The balance, if any, shall be demanded from the Supplier/ Selected Bidder and when recovery is not possible, the Purchase Officer shall take recourse to law in force.

## **14) Taxes & Duties**

- a) The TDS, GST etc., if applicable, shall be deducted at source/ paid by IA as per prevailing rates.
- b) For goods supplied from outside India, the successful/ selected bidder shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the country.

- c) For goods supplied from within India, the successful/ selected bidder shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.
- d) If any tax exemptions, reductions, allowances or privileges may be available to the successful/ selected bidder in India, the Purchaser shall use its best efforts to enable the successful/ selected bidder to benefit from any such tax savings to the maximum allowable extent.

### **15) Copyright**

The copyright in all drawings, design documents, source code and other materials containing data and information furnished to the Purchaser by the Supplier/ Selected Bidder herein shall remain vested in the Supplier/ Selected Bidder, or, if they are furnished to the Purchaser directly or through the Supplier/ Selected Bidder by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.

### **16) Confidential Information**

- a) The Purchaser and the Supplier/ Selected Bidder shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any drawings, documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract.
- b) The Supplier/ Selected Bidder may furnish to its Subcontractor, if permitted, such documents, data, and other information it receives from the Purchaser to the extent required for the Subcontractor to perform its work under the Contract, in which event the Supplier/ Selected Bidder shall obtain from such Subcontractor an undertaking of confidentiality similar to that imposed on the Supplier/ Selected Bidder.
- c) The Purchaser shall not use such documents, data, and other information received from the Supplier/ Selected Bidder for any purposes unrelated to the Contract. Similarly, the Supplier/ Selected Bidder shall not use such documents, data, and other information received from the Purchaser for any purpose other than the design, procurement, or other work and services required for the performance of the Contract.
- d) The obligation of a party under sub-clauses above, however, shall not apply to information that: -
  - i. the Purchaser or Supplier/ Selected Bidder need to share with other institutions participating in the Contract;
  - ii. now or hereafter enters the public domain through no fault of that party;

- iii. can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
  - iv. otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.
- e) The above provisions shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the supply or any part thereof.
  - f) The provisions of this clause shall survive completion or termination, for whatever reason, of the Contract.

### **17) Sub-contracting**

- a) The bidder shall not assign or sub-let his contract or any substantial part thereof to any other agency without the permission of Purchaser/ Tendering Authority.
- b) If permitted, the selected bidder shall notify the Purchaser, in writing, of all subcontracts awarded under the Contract, if not already specified in the Bid. Subcontracting shall in no event relieve the Supplier/ Selected Bidder from any of its obligations, duties, responsibilities, or liability under the Contract.
- c) Subcontractors, if permitted, shall comply with the provisions of bidding document and/ or contract.

### **18) Specifications and Standards**

- a) All articles supplied shall strictly conform to the specifications, trademark laid down in the bidding document and wherever articles have been required according to ISI/ ISO/ other applicable specifications/ certifications/ standards, those articles should conform strictly to those specifications/ certifications/ standards. The supply shall be of best quality and description. The decision of the competent authority/ purchase committee whether the articles supplied conforms to the specifications shall be final and binding on the supplier/ selected bidder.
- b) Technical Specifications and Drawings
  - i. The Supplier/ Selected Bidder shall ensure that the goods and related services comply with the technical specifications and other provisions of the Contract.
  - ii. The Supplier/ Selected Bidder shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Purchaser, by giving a notice of such disclaimer to the Purchaser.
  - iii. The goods and related services supplied under this Contract shall conform to the standards mentioned in bidding document and, when no applicable standard is

mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the country of origin of the Goods.

- c) Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the bidding document. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Purchaser and shall be treated in accordance with the general conditions of the contract.
- d) The supplier/ selected bidder must certify that all the goods are new, unused, and of the agreed make and models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- e) The supplier/ selected bidder should further warrant that the Goods shall be free from defects arising from any act or omission of the supplier/ selected bidder or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the place of final destination.

## **19) Packing and Documents**

- a) The Supplier/ Selected Bidder shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures, salt and precipitation, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the final destination of the Goods and the absence of heavy handling facilities at all points in transit.
- b) The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in the contract, and in any other instructions ordered by the Purchaser.

## **20) Insurance**

- a) The Goods supplied under the Contract shall be fully insured against loss by theft, destruction or damage incidental to manufacture or acquisition, transportation, storage, fire, flood, under exposure to weather and delivery at the designated project locations, in accordance with the applicable terms. The insurance charges will be borne by the supplier and Purchaser will not be required to pay such charges if incurred.
- b) The goods will be delivered at the FOR destination in perfect condition.

## **21) Transportation**

- a) The supplier/ selected bidder shall be responsible for transport by sea, rail and road or air and delivery of the material in the good condition to the consignee at destination. In the event of any loss, damage, breakage or leakage or any shortage the bidder shall be liable to make good such loss and shortage found at the checking/ inspection of the material by the consignee. No extra cost on such account shall be admissible.

## **22) Inspection**

- a) The Purchase Officer or his duly authorized representative shall at all reasonable time have access to the supplier's/ selected bidder's premises and shall have the power at all reasonable time to inspect and examine the materials and workmanship of the goods/ equipment/ machineries during manufacturing process or afterwards as may be decided.
- b) The supplier/ selected bidder shall furnish complete address of the premises of his factory, office, go-down and workshop where inspection can be made together with name and address of the person who is to be contacted for the purpose.
- c) After successful inspection, it will be supplier's/ selected bidder's responsibility to dispatch and install the equipment at respective locations without any financial liability to the Purchaser. However, supplies when received at respective locations shall be subject to inspection to ensure whether they conform to the specification.

## **23) Testing charges**

Testing charges shall be borne by the Government. In case, test results showing that supplies are not upto the prescribed standards or specifications, the testing charges shall be payable by the selected bidder.

## **24) Rejection**

- a) Articles not approved during inspection or testing shall be rejected and will have to be replaced by the selected bidder at his own cost within the time fixed by the Purchase Officer.
- b) If, however, due to exigencies of user department work, such replacement either in whole or in part, is not considered feasible, the Purchase Officer after giving an opportunity to the selected bidder of being heard shall for reasons to be recorded, deduct a suitable amount from the approved rates. The deduction so made shall be final.
- c) The rejected articles shall be removed by the supplier/ bidder/ selected bidder within 15 days of intimation of rejection, after which Purchase Officer shall not be responsible for any loss, shortage or damage and shall have the right to dispose of such articles as he thinks fit, at the selected bidder's risk and on his account.



## 25) Extension in Delivery Period and Liquidated Damages (LD)

- a) Except as provided under clause “Force Majeure”, if the supplier/ selected bidder fails to deliver any or all of the Goods or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in (d) below for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in the bidding document and/ or contract. Once the maximum is reached, the Purchaser may terminate the Contract pursuant to clause “Termination”.
- b) The time specified for delivery in the bidding document shall be deemed to be the essence of the contract and the supplier/ selected bidder shall arrange goods supply and related services within the specified period.
- c) Delivery and installation/ completion period may be extended with or without liquidated damages, if the delay in the supply of goods or service is on account of hindrances beyond the control of the supplier/ selected bidder.
  - i. The supplier/ selected bidder shall request in writing to the Purchaser giving reasons for extending the delivery period of service, if he finds himself unable to complete the supply of goods or service within the stipulated delivery period or is unable to maintain prorate progress in the supply of goods or service delivery. This request shall be submitted as soon as a hindrance in delivery of goods and service occurs or within 15 days from such occurrence but before expiry of stipulated period of completion of delivery of goods and service after which such request shall not be entertained.
  - ii. The Purchaser shall examine the justification of causes of hindrance in the delivery of goods and service and the period of delay occurred due to that and recommend the competent authority on the period of extension which should be granted with or without liquidated damages.
  - iii. Normally, extension in delivery period of goods and service in following circumstances may be considered without liquidated damages:
    - a. When delay has occurred due to delay in supply of drawings, designs, plans etc. if the was required to supply them to the supplier of goods or service provider as per terms of the contract.
    - b. When delay has occurred in supply of materials etc. if these were required to be supplied to the supplier or service provider by the DIC as per terms of the contract.
  - iv. If the competent authority agrees to extend the delivery period/ schedule, an amendment to the contract with suitable denial clauses and with or without liquidated damages, as the case may be, shall be issued. The amendment letter shall mention

that no extra price or additional cost for any reason, what so ever beyond the contracted cost shall be paid for the delayed supply of goods and service.

- v. It shall be at the discretion of the concerned authority to accept or not to accept the supply of goods and/ or services rendered by the contractor after the expiry of the stipulated delivery period, if no formal extension in delivery period has been applied and granted. The competent authority shall have right to cancel the contract with respect to undelivered goods and/ or service.
  - vi. If user department is in need of the good and/ or service rendered after expiry of the stipulated delivery period, it may accept the services and issue a letter of extension in delivery period with usual liquidated damages and denial clauses to regularize the transaction.
- d) In case of extension in the delivery and/ or installation/ completion/ commissioning period is granted with full liquidated damages, the recovery shall be made on the basis of following percentages of value of goods and/ or service which the supplier/ selected bidder has failed to supply/ install/ complete : -

| No. | Condition  | LD %*  |
|-----|--|--------|
| a.  | Delay up to one fourth period of the prescribed period of delivery, successful installation and completion of work                       | 2.5 %  |
| b.  | Delay exceeding one fourth but not exceeding half of the prescribed period of delivery, successful installation and completion of work   | 5.0 %  |
| c.  | Delay exceeding half but not exceeding three fourth of the prescribed period of delivery, successful installation and completion of work | 7.5 %  |
| d.  | Delay exceeding three fourth of the prescribed period of delivery, successful installation and completion of work                        | 10.0 % |

- i. Fraction of a day in reckoning period of delay in supplies, successful installation and completion of work shall be eliminated, if it is less than half a day.
- ii. The maximum amount of liquidated damages shall be 10% of the contract value.
- iii. \*The percentage refers to the payment due for the associated works/ goods/ service.

**26) Authenticity of Equipment**

- a) The selected bidder shall certify (as per Annexure-9) that the supplied machines equipments are brand new, genuine/ authentic, not refurbished, conform to the description and quality as specified in this bidding document and are free from defects in material, workmanship and service.
- b) If during the contract period, the said goods be discovered counterfeit/ unauthentic or not to conform to the description and quality aforesaid or have determined (and the decision of the Purchase Officer in that behalf will be final and conclusive), notwithstanding the fact that the purchaser may have inspected and/ or approved the said goods, the purchaser will

be entitled to reject the said goods or such portion thereof as may be discovered not to conform to the said description and quality, on such rejection the goods will be at the selected bidder's risk and all the provisions relating to rejection of goods etc., shall apply. The selected bidder shall, if so called upon to do, replace the goods etc., or such portion thereof as is rejected by Purchase Officer, otherwise the selected bidder shall pay such damage as may arise by the reason of the breach of the condition herein contained. Nothing herein contained shall prejudice any other right of the Purchase Officer in that behalf under this contract or otherwise.

- c) Goods accepted by the purchaser in terms of the contract shall in no way dilute purchaser's right to reject the same later, if found deficient in terms of the this clause of the contract.

## **27) Warranty**

- a) The bidder must supply all items with comprehensive on-site OEM warranty valid for one year after the machines/equipments, or any portion thereof as the case may be, have been delivered to, installed, commissioned, accepted and after first production at the final destination(s) indicated in the bidding document. However, if delay of installation is more than a month's time due to the reasons ascribed to the bidder, the warranty shall start from the date of production of the Embroidery, Screen Print, Sequence and Design Machine.
- b) At the time of machine delivery, the selected bidder shall submit a certificate/ undertaking from all the respective OEMs mentioning the fact that the goods supplied are covered under comprehensive warranty & support for the prescribed period.
- c) The purchaser shall give a written notice to the selected bidder stating the nature of any defect together with all available evidence thereof, promptly following the discovery thereof. The purchaser shall afford all reasonable opportunity for the selected bidder to inspect such defects. Upon receipt of such notice, the selected bidder shall expeditiously cause to repair the defective goods or parts thereof or replace the defective goods or parts thereof with brand new genuine/ authentic ones having similar or higher specifications from the respective OEM, at no cost to the Purchaser. Any goods repaired or replaced by the selected bidder shall be delivered at the respective location without any additional costs to the purchaser.
- d) If having been notified, the selected bidder fails to remedy the defect within the period specified, the purchaser may proceed to take within a reasonable period such remedial action as may be necessary, in addition to other recourses available in terms and conditions of the contract and bidding document.
- e) During the warranty period, the bidder shall also be responsible to ensure adequate and timely availability of spare parts needed for repairing the supplied goods.

## 28) Patent Indemnity

a) The supplier/ selected bidder shall, subject to the Purchaser's compliance with sub-clause (b) below, indemnify and hold harmless the Purchaser and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Purchaser may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of: -

- i. the installation of the Goods by the supplier/ selected bidder or the use of the Goods in the country where the Site is located; and
- ii. the sale in any country of the products produced by the Goods.

Such indemnity shall not cover any use of the Goods or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Goods or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the supplier/ selected bidder, pursuant to the Contract.

- b) If any proceedings are brought or any claim is made against the Purchaser arising out of the matters referred to above, the Purchaser shall promptly give the supplier/ selected bidder a notice thereof, and the supplier/ selected bidder may at its own expense and in the Purchaser's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.
- c) If the supplier/ selected bidder fails to notify the Purchaser within thirty (30) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Purchaser shall be free to conduct the same on its own behalf.
- d) The Purchaser shall, at the supplier's/ selected bidder's request, afford all available assistance to the supplier/ selected bidder in conducting such proceedings or claim, and shall be reimbursed by the supplier/ selected bidder for all reasonable expenses incurred in so doing.
- e) The Purchaser shall indemnify and hold harmless the supplier/ selected bidder and its employees, officers, and Subcontractors (if any) from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the supplier/ selected bidder may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection

with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Purchaser.

## **29) Limitation of Liability**

Except in cases of gross negligence or wilful misconduct: -

- a) neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier/ selected bidder to pay liquidated damages to the Purchaser; and
- b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement.

## **30) Force Majeure**

- a) The supplier/ selected bidder shall not be liable for forfeiture of its PSD, LD, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- b) For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the supplier/ selected bidder that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the supplier/ selected bidder. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- c) If a Force Majeure situation arises, the supplier/ selected bidder shall promptly notify the IA in writing of such conditions and cause thereof within 15 days of occurrence of such event. Unless otherwise directed by IA, the supplier/ selected bidder shall continue to perform its obligations under the contract as far as reasonably practical.
- d) If the performance in whole or part or any obligation under the contract is prevented or delayed by any reason of Force Majeure for a period exceeding 60 days, either party at its option may terminate the contract without any financial repercussion on either side.
- e) In case a Force Majeure situation occurs with the user department, the user department may take the case with the supplier/ selected bidder on similar lines.

### **31) Change Orders and Contract Amendments**

- a) The Purchaser may at any time order the supplier/ selected bidder through Notice in accordance with clause “Notices” above, to make changes within the general scope of the Contract in any one or more of the following: -
  - i. drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
  - ii. the method of shipment or packing;
  - iii. the place of delivery; and
  - iv. the related services to be provided by the supplier/ selected bidder.
- b) If any such change causes an increase or decrease in the cost of, or the time required for, the supplier’s/ selected bidder’s performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery and Completion Schedule, or both, and the Contract shall accordingly should be amended. Any claims by the supplier/ selected bidder for adjustment under this clause must be asserted within thirty (30) days from the date of the supplier’s/ selected bidder’s receipt of the Purchaser’s change order.
- c) Prices to be charged by the supplier/ selected bidder for any related services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier/ selected bidder for similar services.

### **32) Termination**

#### **a) Termination for Default**

- i. The tender sanctioning authority of IA may, without prejudice to any other remedy for breach of contract, by a written notice of default of at least 30 days sent to the supplier/ selected bidder, terminate the contract in whole or in part: -
  - a. If the supplier/ selected bidder fails to deliver any or all quantities of the service within the time period specified in the contract, or any extension thereof granted by IA; or
  - b. If the supplier/ selected bidder fails to perform any other obligation under the contract within the specified period of delivery of service or any extension granted thereof; or
  - c. If the supplier/ selected bidder, in the judgement of the Purchaser, is found to be engaged in corrupt, fraudulent, collusive, or coercive practices in competing for or in executing the contract.
  - d. If the supplier/ selected bidder commits breach of any condition of the contract.
- ii. If IA terminates the contract in whole or in part, amount of PSD may be forfeited.

- iii. Before cancelling a contract and taking further action, advice of senior most finance person available in the office and of legal adviser or legal assistant posted in the office, if there is one, may be obtained.

**b) Termination for Insolvency**

IA may at any time terminate the Contract by giving a written notice of at least 30 days to the supplier/ selected bidder, if the supplier/ selected bidder becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the supplier/ selected bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to IA.

**c) Termination for Convenience**

- i. IA, by a written notice of at least 30 days sent to the supplier/ selected bidder, may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the supplier/ selected bidder under the Contract is terminated, and the date upon which such termination becomes effective.
- ii. Depending on merits of the case the supplier/ selected bidder may be appropriately compensated on mutually agreed terms for the loss incurred by the contract if any due to such termination.
- iii. The Goods that are complete and ready for shipment within twenty-eight (28) days after the supplier's/ selected bidder's receipt of the Notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:
  - a. To have any portion completed and delivered at the Contract terms and prices; and/or
  - b. To cancel the remainder and pay to the supplier/ selected bidder an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the supplier/ selected bidder.

**33) Settlement of Disputes**

- a) General: If any dispute arises between the supplier/ selected bidder and IA during the execution of a contract that should be amicably settled by mutual discussions. However, if the dispute is not settled by mutual discussions, a written representation will be obtained from the supplier/ selected bidder on the points of dispute. The representation so received shall be examined by the concerned Procurement Committee which sanctioned the tender.

The Procurement Committee may take legal advice of a counsel and then examine the representation. The supplier/ selected bidder will also be given an opportunity of being heard. The Committee will take a decision on the representation and convey it in writing to the supplier/ selected bidder.

- b) Standing Committee for Settlement of Disputes: If a question, difference or objection arises in connection with or out of the contract/ agreement or the meaning of operation of any part, thereof or the rights, duties or liabilities of either party have not been settled by mutual discussions or the decision of tender sanctioning Procurement Committee, it shall be referred to the empowered standing committee for decision, if the amount of the claim is more than Rs. 50,000/-. The empowered standing committee shall consist of following members: - (IA)

- |  |          |
|--|----------|
| • Commissioner Industries and Chairman UPS:                | Chairman |
| • Director-MSME-DI Jaipur or his nominee:                  | Member   |
| • Chairman SPV :   | Member   |
| • Financial Advisor, Industries department or his nominee: | Member   |
| • General Manager/EO-UPS,DIC Ajmer:                        | Member   |

- c) Procedure for reference to the Standing Committee: The supplier/ selected bidder shall present his representation to the Executive officer, Udhyam Prothshan Sansthan. (DIC), Ajmer along with a fee equal to two percent of the amount of dispute, not exceeding Rupees One Lakh, within one month from the date of communication of decision of the tender sanctioning Procurement Committee. The officer-in-charge of the project who was responsible for taking delivery of the goods and/ or service from the supplier/ selected bidder shall prepare a reply of representation and shall represent the IA's stand before the standing committee. From the side of the supplier/ selected bidder, the claim case may be presented by himself or through a lawyer. After hearing both the parties, the standing committee shall announce its decision which shall be final and binding both on the supplier/ selected bidder and IA. The standing committee, if it so decides, may refer the matter to the Board of Directors of IA for further decision.

- d) Legal Jurisdiction: All legal proceedings arising out of any dispute between both the parties regarding a contract shall be settled by a competent court having jurisdiction at Ajmer, where agreement has been executed and by no other court, after decision of the standing committee for settlement of disputes.



## **7. SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT**

### **1) Payment Terms and Schedule**

- a) Payment schedule - Payments to the successful/selected bidder shall be made after successful completion of the target milestones (including specified project deliverables), as specified in payment schedule in section 4.3 of this RFP document
- b) The supplier's/ selected bidder's request for payment shall be made to the purchaser in writing, accompanied by invoices describing, as appropriate, the machines and equipments are delivered and related services performed, and by the required documents submitted pursuant to general conditions of the contract and upon fulfilment of all the obligations stipulated in the Contract.
- c) Due payments shall be made promptly by the purchaser after submission of an invoice or request for payment by the supplier/ selected bidder.
- d) The currency or currencies in which payments shall be made to the supplier/ selected bidder under this Contract shall be Indian Rupees (INR) only.
- e) All remittance charges will be borne by the supplier/ selected bidder.
- f) In case of disputed items, the disputed amount shall be withheld and will be paid only after settlement of the dispute.
- g) Payment in case of those machines and equipments which need testing shall be made only when such tests have been carried out, test results received conforming to the prescribed specification.
- h) Any penalties/ liquidated damages, as applicable, for delay and non-performance, as mentioned in this bidding document, will be deducted from the payments for the respective milestones.
- i) Taxes, as applicable, will be deducted/ paid as per the prevalent rules and regulations.
- j) Rates for all the machines have to be quoted compulsory otherwise tender/bid will be rejected.

### **2) Service Level Standards/ Requirements/ Agreement**

Selected bidder shall ensure that machine functions properly during the warranty period. If any of the supplied items/machine is found defective/ non-functional/ non responsive, the user shall inform to concerned in-charge of bidder who will arrange for personal visit of engineer/ manpower for technical support and assistance. If the call/issue is not resolved & closed, replacement of device within 24 hours of logging call shall be provided. Penalty as defined below shall be levied:

| <b>S. N.</b> | <b>SLA Description</b>   | <b>Penalty for not meeting SLA</b> |
|--------------|--|------------------------------------|
| <b>1.</b>    | Resolution of complaint for non-functioning of device within 7 days  | No Penalty                         |
| <b>2.</b>    | Resolution of complaint for non-functioning of device after 7 days and before 15 days of registering complaint.  | Rs. 1000/- per day                 |
| <b>3.</b>    | Resolution of complaint for non-functioning of device after 15 days and before 20 days of registering complaint. | Rs. 2000/ per day                  |

\* In appropriate cases the limit of resolution time of complaint may be extended by the purchaser at its sole discretion. After non-resolution of complaint after 20 days purchaser may initiate action as per RTPP rules.

**ANNEXURE-1: BILL OF MATERIAL (BoM)**

| <b>S.No.</b> | <b>Equipment/Manpower</b> | <b>Indicative Qty</b> | <b>Manufacturer's Authorization Form (MAF) Required (Yes/ No)</b> |
|--------------|---------------------------|-----------------------|---|
| <b>1.</b>    | Embroidery Machine        | 1                     | Yes   |
| <b>2.</b>    | Screen Print Machine      | 1                     | Yes   |
| <b>3.</b>    | Sequence Machine          | 1                     | Yes   |
| <b>4.</b>    | Design Machine            | 1                     | Yes   |

Rates for all the machines have to be quoted compulsory otherwise tender/bid will be rejected.

**ANNEXURE-2: TECHNICAL SPECIFICATIONS**

**Note:** All the specifications below are minimum specifications and higher specifications shall be used wherever necessary/ required. Deviation on higher side shall only be considered and no extra weightage shall be awarded for such deviations.

| S. No | Name of Items with Specification   | Features available in equipment write (Yes/No)  | Any deviation from specification | Corresponding page no. and para no. of Datasheet / Catalogue / Brochure in support of specification | Remarks, if any |  |
|-------|--|---|----------------------------------|---|-----------------|--|
| 1.    | <p><b>Embroidery Machine</b> (Computerized)– single head tuft embroidery machine embroidery area</p> <p>Speed<br/>Stitch Length<br/>Colour<br/>Main Motor</p> <p>Pulse Motor x 2<br/>X-Y Motor</p> <p>Computer Panel with automatic bobbin winder<br/>Standard spare parts with tool kit<br/>Electricity</p> <p><b>Screen Print Machine –Semi Auto Flat Screen Printing Machine for Ribbon Lace Printing -Qty 1</b></p> <p>Max. print area<br/>Vacuum Bed size<br/>Vacuum Bed Movement<br/>Screen Frame Size (Max.)<br/>Screen Frame Size (Min.)<br/>Squeeze Size (Max.)<br/>Squeeze Size (Min.)<br/>Flood Coater (Max.)<br/>Flood Coater (Min.)<br/>Speed<br/>Power</p> <p><b>Sequence Machine</b><br/>single head sequence machine 3 mm to 9 mm Embodying mix ring flat and catori sequence<br/>file precession sequence punching machine material, sequence size 3 mm to 9 mm,<br/>Double head sequence with/without resume cutting head,</p> <p><b>Design machine</b> (pearl fixing and nail rebitting machine) Qty – 1<br/>Pearl Size upto<br/>Work Speed<br/>Workable Material Thickness</p> | <p>400 x 800 mm (400 mm with double alternate)<br/>1000 RPM<br/>0.1- 12 mm<br/>1 to 6<br/>BLDC Motor/Servo Type 1.5KW</p> <p>Servo Type 0.25 KW each<br/>Touch Screen<br/>SinglePhase 220v/50Hz</p> <p>18" x 24"<br/>24" x 30"<br/>± 10mm<br/>34" x 34"<br/>18" x 24"<br/>25"<br/>5"<br/>25"<br/>5"<br/>1200 IMP/HR<br/>1HP Single Phase</p> <p>125 mm thickness 0.15 x 0.2 mm voltage 220 length 1650 weight 800 height 1300</p> <p>4mm to 10 mm<br/>Up to 180 pc./min.<br/>Up to 2.5 mm</p> |                                  |   |                 |  |

Note – Slight Variation in Technical Specification of the machines on the higher side will be eligible if they do not affect the quality of product.

**ANNEXURE-3: PRE-BID QUERIES FORMAT**{to be filled by the bidder}

Name of the Company/Firm: \_\_\_\_\_

Bidding Document Fee Receipt No. \_\_\_\_\_ Dated \_\_\_\_\_ for Rs. \_\_\_\_\_/-

Name of Person(s) Representing the Company/ Firm:

| Name of Person | Designation | Email-ID(s) | Tel. Nos. & Fax Nos. |
|----------------|-------------|-------------|----------------------|
|                |             |             |                      |
|                |             |             |                      |

Company/Firm Contacts:

| Contact Person(s) | Address for Correspondence | Email-ID(s) | Tel. Nos. & Fax Nos. |
|-------------------|----------------------------|-------------|----------------------|
|                   |                            |             |                      |
|                   |                            |             |                      |

Query / Clarification Sought:

| S.No. | RFP Page No. | RFP Rule No. | Rule Details | Query/ Clarification | Suggestion/ |
|-------|--------------|--------------|--------------|----------------------|-------------|
|       |              |              |              |                      |             |
|       |              |              |              |                      |             |
|       |              |              |              |                      |             |
|       |              |              |              |                      |             |
|       |              |              |              |                      |             |

Note: - Queries must be strictly submitted only in the prescribed format (.XLS/ .XLSX/ .ODF). Queries not submitted in the prescribed format will not be considered/ responded at all by the procuring entity. Also, kindly attach the coloured scanned copy of the receipt towards the submission of the bidding/ tender document fee.

**ANNEXURE-4: BIDDER'S AUTHORIZATION CERTIFICATE**{to be filled by the bidder}

To,  
{Procuring entity},  
\_\_\_\_\_,  
\_\_\_\_\_

I/ We {Name/ Designation} hereby declare/ certify that {Name/ Designation} is hereby authorized to sign relevant documents on behalf of the company/ firm in dealing with NIB reference No. \_\_\_\_\_ dated \_\_\_\_\_. He/ She is also authorized to attend meetings & submit technical & commercial information/ clarifications as may be required by you in the course of processing the Bid. For the purpose of validation, his/ her verified signatures are as under.

Thanking you,

Name of the Bidder: -  
Authorised Signatory: -  
Seal of the Organization: -  
Date: \_\_\_\_\_  
Place: \_\_\_\_\_

Verified Signature:

**ANNEXURE-5: SELF-DECLARATION**{to be filled by the bidder}

To,  
{Procuring entity},  
\_\_\_\_\_

In response to the NIB Ref. No. \_\_\_\_\_ dated \_\_\_\_\_ for  
{Project Title}, as an Owner/ Partner/ Director/ Auth. Sign. of  
\_\_\_\_\_, I/ We hereby declare that presently our Company/  
firm \_\_\_\_\_, at the time of bidding, :-

- a) possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
- b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
- c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
- d) does not have any previous transgressions with any entity in India or any other country during the last three years
- e) does not have any debarment by any other procuring entity
- f) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
- g) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
- h) does not have a conflict of interest as mentioned in the bidding document which materially affects the fair competition.
- i) will comply with the code of integrity as specified in the bidding document.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: -  
Authorised Signatory: -  
Seal of the Organization: -  
Date: \_\_\_\_\_  
Place: \_\_\_\_\_

**ANNEXURE-6: CERTIFICATE OF CONFORMITY/ NO DEVIATION**{to be filled by the bidder}

To,  
{Procuring Entity},  
\_\_\_\_\_

**CERTIFICATE**

This is to certify that, the specifications of Equipment/Machine which I/ We have mentioned in the Technical bid, and which I/ We shall supply if I/ We am/ are awarded with the work, are in conformity with the minimum specifications of the bidding document and that there are no deviations of any kind from the requirement specifications.

Also, I/ we have thoroughly read the bidding document and by signing this certificate, we hereby submit our token of unconditional acceptance to all the terms & conditions of the bidding document without any deviations.

I/ We also certify that the price I/ we have quoted is inclusive of all the cost factors involved in the end-to-end implementation and execution of the project, to meet the desired Standards set out in the bidding Document.

Thanking you,

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date: \_\_\_\_\_

Place: \_\_\_\_\_

**ANNEXURE-7: DECLARATION BY BIDDER** {to signed by selected bidder}

I/We declare that I am/We are bonafide/ Manufactures/ Whole Sellers/ Sole distributor/Authorised dealers/Sole selling / Marketing agent/ Supplier/in the goods/stores/ equipment for which I/ We have quoted.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and the bid, if any, to the extent accepted may be cancelled.

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date: \_\_\_\_\_

Place: \_\_\_\_\_



**ANNEXURE-8: MANUFACTURER'S AUTHORIZATION FORM (MAF)**{to be filled by the OEMs}

**(Indicative Format)**

To,  
{Procuring Entity},

\_\_\_\_\_

Subject: Issue of the Manufacturer's Authorisation Form (MAF)

Reference: NIB/ RFP Ref. No. \_\_\_\_\_ dated \_\_\_\_\_

Sir,

We {name and address of the OEM} who are established and reputed original equipment manufacturers (OEMs) having factories at {addresses of manufacturing location} do hereby authorize {M/s \_\_\_\_\_} who is our {Distributor/ Channel Partner/ Retailer/ Others <please specify>} to bid, negotiate and conclude the contract with you against the aforementioned reference for the following Hardware/ Item/Machine manufactured by us: -

*{OEM will mention the details of all the proposed product(s) with their make/ model.}*

We undertake to provide OEM Warranty for the offered Equipment/Machine, as mentioned above, for One Year from the date of first production.

We hereby confirm that the offered Equipment/Machine is not likely to be declared as End-of-Sale within next 12 months from the date of bid submission.

We hereby confirm that the offered Equipment/Machine is not likely to be declared as End-of-Service/ Support within next 5 years from the date of bid submission.

Yours faithfully,

For and on behalf of M/s (Name of the manufacturer)

(Authorized Signatory)

Name, Designation & Contact No.:

Address: \_\_\_\_\_

Seal:

**ANNEXURE-9: UNDERTAKING ON AUTHENTICITY OF MACHINE/EQUIPMENTS**

{to be filled by the bidder(On Rs. 100/- Non-judicial stamp paper)}

To,  
{Procuring Entity},  
\_\_\_\_\_

Reference: NIB No. : \_\_\_\_\_ Dated: \_\_\_\_\_

This has reference to the items being supplied/quoted to you vide bid ref. no. \_\_\_\_\_ dated \_\_\_\_\_.

We hereby undertake that all the components/parts/assembly/Item/Machine used in the equipment shall be genuine, original and new components /parts/assembly/Item/Machine from respective OEMs of the products and that no refurbished/duplicate/ second hand components/ parts/ assembly/ Item/Machine are being used or shall be used. In respect of licensed operating system, we undertake that the same shall be supplied along with the authorized license certificate with our name/logo. Also, that it shall be sourced from the authorized source for use in India.

In case, we are found not complying with above at the time of delivery or during installation, for the equipment already billed, we agree to take back the equipment already supplied at our cost and return any amount paid to us by you in this regard and that you will have the right to forfeit our Bid Security/ SD/ PSD for this bid or debar/ black list us or take suitable action against us.

Authorized Signatory

Name:

Designation:

**ANNEXURE-10: COMPONENTS OFFERED – BOM**{to be filled by the bidder}

Please fill the following BOM for all the offered components.

| <b>S.No.</b> | <b>Product Details<br/>(Only one make and model)</b> | <b>Detailed<br/>Technical<br/>Specification<br/>Reference**</b> | <b>OEM Details<br/>(Name, Address, E-Mail,<br/>Mobile Nos.)</b> |
|--------------|--|---|---|
| 1.           |  | {Item No. xx}   |   |
| 2.           |  | {Item No. xx}   |   |

\*\* Please attach Technical specifications compliance sheet (on OEM letter head only) and provide reference number in this column. (Deviations, if any, should be appropriately mentioned & highlighted in the compliance/ deviation column of the respective table as provided above in the Annexure-2: Technical Specifications)

**ANNEXURE-11: FINANCIAL BID COVER LETTER &FORMAT**

**COVER LETTER** {to be submitted by the bidder on his Letter head}

To,  
{Procuring Entity},  
\_\_\_\_\_

Reference: NIB No. : \_\_\_\_\_ Dated: \_\_\_\_\_

Dear Sir,

We, the undersigned bidder, Having read & examined in detail, the Bidding Document, the receipt of which is hereby duly acknowledged, I/ we, the undersigned, offer to supply/ work as mentioned in the Scope of the work, Bill of Material, Technical specifications, Service Level Standards & in conformity with the said bidding document for the same.

I / We undertake that the prices are in conformity with the specifications prescribed. The quote/ price are inclusive of all cost likely to be incurred for executing this work. The prices are inclusive of all type of govt. taxes/duties as mentioned in the financial bid (BoQ).

I / We undertake, if our bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the schedule of Requirements.

I/ We hereby declare that in case the contract is awarded to us, we shall submit the contract performance guarantee as prescribed in the bidding document.

I / We agree to abide by this bid for a period of 90 days after the last date fixed for bid submission and it shall remain binding upon us and may be accepted at any time before the expiry of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

I/ We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

We understand that you are not bound to accept the lowest or any bid you may receive.

We agree to all the terms & conditions as mentioned in the bidding document and submit that we have not submitted any deviations in this regard.

Date:

Authorized Signatory

Name:

Designation:

**Financial Bid Format**

Name of Work .....

Ref. No. ....

Bidder Name- .....

| S. No.                          | Item Description  | Approx. Qty. | Unit  | Per Unit Price* (in INR)<br>(inclusive of all taxes, levies, and duties applicable including IGST /GST | Per Unit IGST /GST Amount<br>(in INR) | Total IGST /GST Amount<br>(in INR) | Total Cost (in INR)<br>(inclusive of all taxes, levies, and duties applicable including IGST /GST |
|---------------------------------|---|--------------|-------|--|---------------------------------------|------------------------------------|---|
| 1                               | 2   | 3            | 4     | 5  | 6                                     | 7=3 x 6                            | 8=3 x 5   |
| 1.                              | Embroidery Machine  | 1            | Nos.  |  |                                       |                                    |   |
| 2.                              | Screen Print Machine  | 1            | Nos.  |  |                                       |                                    |   |
| 3.                              | Sequence Machine  | 1            | Nos.  |  |                                       |                                    |   |
| 4.                              | Design Machine  | 1            | Nos.  |  |                                       |                                    |   |
| 5.                              | Annual Maintenance Charges for Item No. 1 to 4 post warranty (Optional for purchaser) | 1            | Years |  |                                       |                                    |   |
| <b>Total (in INR)</b>           |   |              |       |  |                                       |                                    |   |
| <b>Total (in words): Rupees</b> |   |              |       |  |                                       |                                    |   |

\* Cost includes cost of machinery with all Taxes, Packing, Forwarding Charges, Transit Insurance & Freight FOR destination, installation, testing, commissioning, training and other miscellaneous expenses.

**ANNEXURE-12: DRAFT AGREEMENT FORMAT** {to be mutually signed by selected bidder and procuring entity}

This Contract is made and entered into on this \_\_\_\_\_ day of \_\_\_\_\_, 2020 by and between \_\_\_\_\_ having its head office at \_\_\_\_\_ (herein after referred to as Purchaser) which term or expression, unless excluded by or repugnant to the subject or context, shall include his successors in office and assignees on ONE PART

And

M/s \_\_\_\_\_, a company registered under the Indian Companies Act, 1956 with its registered office at \_\_\_\_\_ (herein after referred as the "Successful Bidder/ Supplier") which term or expression, unless excluded by or repugnant to the subject or context, shall include his successors in office and assignees on the OTHER PART.

Whereas,

Purchaser is desirous of appointing an agency for <project title> as per the Scope of Work and Terms and Conditions as set forth in the RFP document dated \_\_\_\_\_ of <NIB No \_\_\_\_\_>.

And whereas

M/s \_\_\_\_\_ represents that it has the necessary experience for carrying out the overall work as referred to herein and has submitted a bid and subsequent clarifications for providing the required services against said NIB and RFP document issued in this regard, in accordance with the terms and conditions set forth herein and any other reasonable requirements of the Purchaser from time to time.

And whereas

Purchaser has accepted the bid of supplier and has placed the Letter of Intent (LoI) vide Letter No. \_\_\_\_\_ dated \_\_\_\_\_, on which supplier has given their acceptance vide their Letter No. \_\_\_\_\_ dated \_\_\_\_\_.

And whereas

The supplier has deposited a sum of Rs. \_\_\_\_\_/- (Rupees \_\_\_\_\_) in the form of \_\_\_\_\_ ref no. \_\_\_\_\_ dated \_\_\_\_\_ of \_\_\_\_\_ Bank and valid up to \_\_\_\_\_ as security deposit for the due performance of the contract.

Now it is hereby agreed to by and between both the parties as under: -

1. The NIB Ref. No. \_\_\_\_\_ dated \_\_\_\_\_ and RFP document dated \_\_\_\_\_ issued by DIC along with its enclosures/ annexures, wherever applicable, are deemed to be taken as part of this contract and are binding on both the parties executing this contract.

2. In consideration of the payment to be made by DIC to supplier at the rates set forth in the Lol \_\_\_\_\_ dated \_\_\_\_\_ will duly supply the said articles set forth in “Annexure-I: Bill of Material” thereof and provide related services in the manner set forth in the RFP, along with its enclosures/ annexures and Technical Bid along with subsequent clarifications submitted by supplier.
3. The DIC do hereby agree that if supplier shall duly supply the said articles and provide related services in the manner aforesaid observe and keep the said terms and conditions of the RFP and Contract, the DIC will pay or cause to be paid to supplier, at the time and the manner set forth in the said conditions of the RFP, the amount payable for each and every project milestone & deliverable. The mode of Payment will be as specified in the RFP document.
4. The timelines for the prescribed Scope of Work, requirement of services and deployment of technical resources shall be effected from the date of work order i.e. \_\_\_\_\_ and completed by supplier within the period as specified in the RFP document.
5. In case of extension in the delivery and/ or installation period/ completion period with liquidated damages, the recovery shall be made on the basis of following percentages of value of stores/ works which supplier has failed to supply/ install/ complete: -

|   |       |
|---|-------|
| a) Delay up to one fourth period of the prescribed delivery period, successful installation & completion of work                        | 2.5%  |
| b) Delay exceeding one fourth but not exceeding half of the prescribed delivery period, successful installation & completion of work.   | 5.0%  |
| c) Delay exceeding half but not exceeding three fourth of the prescribed delivery period, successful installation & completion of work. | 7.5%  |
| d) Delay exceeding three fourth of the prescribed delivery period, successful installation & completion of work.                        | 10.0% |

Note:

- i. Fraction of a day in reckoning period of delay in supplies/ maintenance services shall be eliminated if it is less than half a day.
  - ii. The maximum amount of agreed liquidated damages shall be 10%.
  - iii. If supplier requires an extension of time in completion of contractual supply on account of occurrence of any hindrances, he shall apply in writing to the authority which had placed the work order, for the same immediately on occurrence of the hindrance but not after the stipulated date of completion of supply.
  - iv. Delivery period may be extended with or without liquidated damages if the delay in the supply of goods in on account of hindrances beyond the control of supplier.
6. Service level Agreement and penalties will be as mentioned below:

| S. N. | SLA Description  | Penalty for not meeting SLA |
|-------|--|-----------------------------|
| 1.    | Resolution of complaint for non-functioning of device within 7 days  | No Penalty                  |
| 2.    | Resolution of complaint for non-functioning of device after 7 days and before 15 days of registering complaint.  | Rs. 1000/- per day          |
| 3.    | Resolution of complaint for non-functioning of device after 15 days and before 20 days of registering complaint. | Rs. 2000/ per day           |

7. All disputes arising out of this agreement and all questions relating to the interpretation of this agreement shall be decided as per the procedure mentioned in the RFP document.

In witness whereof the parties have caused this contract to be executed by their Authorized Signatories on this \_\_\_\_ day of \_\_\_\_\_, 2020.

|                                 |                                      |
|---------------------------------|--------------------------------------|
| Signed By:                      | Signed By:                           |
| ( )<br>Designation:<br>Company: |                                      |
| <i>In the presence of:</i>      | <i>In the presence of:</i>           |
| ( )<br>Designation:<br>Company: | ( )<br>Designation:<br>Department of |
| ( )<br>Designation:<br>Company: | ( )<br>Designation:<br>Department of |



**ANNEXURE-13: MEMORANDUM OF APPEAL UNDER THE RTPP ACT, 2012**

Appeal No .....of .....  
Before the ..... (First/ Second Appellate Authority)

1. Particulars of appellant:
  - a. Name of the appellant: <please specify>
  - b. Official address, if any: <please specify>
  - c. Residential address: <please specify>
  
2. Name and address of the respondent(s):
  - a. <please specify>
  - b. <please specify>
  - c. <please specify>
  
3. Number and date of the order appealed against and name and designation of the officer/ authority who passed the order (enclose copy), or a statement of a decision, action or omission of the procuring entity in contravention to the provisions of the Act by which the appellant is aggrieved:<please specify>
  
4. If the Appellant proposes to be represented by a representative, the name and postal address of the representative:<please specify>
  
5. Number of affidavits and documents enclosed with the appeal:<please specify>
  
6. Grounds of appeal (supported by an affidavit):<please specify>
  
7. Prayer:<please specify>

Place .....

Date .....

Appellant's Signature

**ANNEXURE-14: Certificate of District Industries Centre**

Office of the District Industries Centre \_\_\_\_\_

CERTIFICATE

(See clause 10) File No. \_\_\_\_\_ Date \_\_\_\_\_

It is certified that M/s \_\_\_\_\_ was inspected by \_\_\_\_\_ on dated \_\_\_\_\_ and the facts mentioned by the enterprise are correct as per the record shown by the applicant. The enterprise is eligible for Price Preference or Purchase Preference or both under this notification. The certificate is valid for one year from the date of its issue.

Office Seal Signature  
(Full Name of the Officer)  
General Manager  
District Industries Centre  
Rubber Seal/Stamp

**ANNEXURE-15: Affidavit Form B**

Form B  
Format of Affidavit  
(See clause 11)

I .....S/o .....Aged ..... Yrs. .... residing at .....  
..... Proprietor/Partner/ Director of M/s ..... do hereby solemnly affirm  
and declare that :

(a) My/Our above noted enterprise M/s ..... has been issued acknowledgement of  
Entrepreneurial Memorandum Part - II by the District Industries Centre ..... The  
acknowledgement No. is ..... dated ..... and has been issued for manufacture of  
following items:

| Name of Item | Production Capacity (Yearly) |
|--------------|------------------------------|
| (i)          |                              |
| (ii)         |                              |
| (iii)        |                              |
| (iv)         |                              |
| (v)          |                              |

(b) My/Our above noted acknowledgement of Entrepreneurial Memorandum Part - II has not been  
cancelled or withdrawn by the Industries Department and that the enterprise is regularly  
manufacturing the above items.

(c) My/Our enterprise is having all the requisite plant and machinery and is fully equipped to  
manufacture the above noted items.

Place \_\_\_\_\_

Signature of  
Proprietor/ Director Authorized Signatory  
with Rubber Stamp and date