To,  
The Rajasthan Consultancy Organisation Ltd.,  
B-2, RSIC Wing, Udyog Bhawan,  
Tilak Marg, C-Scheme,  
Jaipur

Subject: Proposal for consultancy service on turnkey basis for successful implementation, operationalisation and maintenance work of Sales Inventory ERP System at Rajasthan Mall, Jaipur & Rajasthan Showroom, Delhi.


Dear Sir,

The Rajasthan Small Industries Corporation Ltd. is Govt. of Rajasthan undertaking, operating since 1961 and running various business activities like Export Infrastructure Services, Marketing of MSME products, procurement and distribution of Iron-Steel & Coal, procurement, sales & promotion of Handicraft Goods through retail Rajasthan outlet chain.

Presently we are running four Rajasthali showroom at Jaipur, Delhi, Kolkata & Udaipur through which we are promoting Rajasthan Handicraft and artisans involving. We are selling goods presently in following manner:

1. Procuring goods from them and selling at Rajasthali Showrooms called Corporation Sale.

2. Select Goods on Approval basis from Artisan and Sale it at Showroom called GoA Sale.

3. Contract with Artisan with Minimum Sales Guarantee basis and let them sale goods on behalf of Rajasthali called MSG Sale.

Now we wish to automate Rajasthali Showroom for Sales & Inventory. Therefore we are seeking for consultancy services on turnkey basis for successful implementation, operationalisation and maintenance work of Sales Inventory ERP System at Rajasthan Mall, Jaipur & Rajasthan Showroom, Delhi initially.

We are enclosing herewith broad Terms and Conditions. Hence you are requested to submit your technical & financial proposal in this regard within in 3 days from the issuance of letter.

Thanking You.

Yours Sincerely

(P. K. Jain)

Company Secretary
TO COMMISSION OF CONSULTANCY SERVICES ON TURKEY BASIS

Request for Proposal

Proposal for consultancy service on turnkey basis for successful implementation, operationalisation and maintenance work of Sales Inventory ERP System at Rajasthali Mall, Jaipur.

ERP System must be able to serve multi storey mall sales outlet with Procurement, Sales, Inventory & Accounts module.

Please ensure for the following Sales and Inventory modules in your ERP:

A. Master
   a. Category Master
   b. Sub-Category Master
   c. Product Master
   d. Vendor Master
   e. Showroom Master
   f. Section/Counter Master
   g. Batch Management
   h. Sales Category Master [GOA/MSG/Corporation Sales]
   i. Sales Scheme Master
   j. Dispatch Agency Master
   k. QRS Code Generation & Printing of different size according to the availability of the product at Rajasthali
   l. Supplier Rate Contract Master
   m. Item Rate & Markup Master

B. Transaction Inventory / Sales Management
   a. Supply Order
   b. Receipt Voucher
   c. Issue Voucher
   d. Purchase Return
   e. Issue Return
   f. Opening Stock
   g. Cash and Credit Invoicing
   h. Sales Return
   i. Showroom Indents
   j. GST Invoice
   k. Goods Dispatch Management
   l. Damage Control Management
   m. Offline Sales

C. Reports
   a. Invoice Printing of pre-printed stationary or plain sheet.
   c. Stock Ledger-> Itemwise Stock Ledger (Physical & Financial)
d. Purchases during the period
e. Issues during the period
f. Craft wise Purchase/Receipt during the period
g. Vendor wise Purchase during the period
h. Vendor Sales/Purchase Report
i. Craft wise Issue Report
j. Showroom wise Issue Report during the period
k. Vendor wise supply order report during the period
l. Category Head wise Monthly Stock Position Report
m. Centralized Sales Report over the outlets
n. Year Ending Report
p. Periodical GST Reports as per Govt. prescribed performa
q. Category Wise Sales Figure Report [GOA/MSG/Corporation Sales]
r. Purchase Book
s. Sales Book
t. Dispatch agency wise invoice list
u. Product Code with QRS code List
v. Client wise Sales List.
w. List of Damage/obsolele items
x. Item wise Markup list
y. Product Catalog with all standard specifications
z. Scheme wise sales figure
aa. Batch wise stock report
bb. Real time sales figures
cc. Real time stock report
dd. Credit Sales Report

**D. Utilities**

a. Backup & Restore Database
b. Exporting of all report to MS Excel/MS Word/PDF
c. Year Locking
d. User Management Module along with role management
e. Balance Transfer & New Year Generation
f. Integration with Mobile App

Software should be properly linked so that daily Sales Report with Cumulative Progress can be viewed through net on computers of RAJSICO as well as mobile app.
General Terms and Conditions

A. Inventory of Goods of Corporation and Goods on Approval (GoA) as well as Minimum Sales Guarantee (MSG) will be entered in the stock on actual basis.

B. QRS/Bar code sticker will be generated for all items. Pasting work of sticker will be done at the level of bidder however one assistant, if required, will be provided initially at Rajasthali Jaipur. QRS/Bar code will be printed with permanent ink and good quality of sticker for Corporation, MSG and GoA Goods. Specimen will be got approved from concern SBU Head, RSIC.

C. Timing of the work is 11.00 AM to 7.30 PM at Rajasthali and 9.30 AM to 6.00 PM at Rajasthali Jaipur & Delhi. Weekly Holiday is Sunday at Rajasthali Jaipur & Delhi. No other holidays will be given except holidays declared in Rajasthali.

D. Required technical experts are to be deployed at Rajasthali Showroom, Jaipur for development, implementation and execution of work for the period of contract.

E. The contract period will be three months initially for trial from the first date of execution of the contract. After satisfactory performance, the contract for award of consultancy services for Annual Maintenance can be considered as per RTPP rules at sole discretion of RSIC. A period of 5 days will be given for up-gradation & installation of software including pasting of all QRS/Bar code before actual execution of work from the date of work order awarded. For this period no payment will be made to bidder.

F. Service Provider will raise first running bill after successfully implementation of ERP software and completing product codification, QRS/Barcode label printing & pasting and commencement of generating invoices through upgraded software. Running bill will be raised monthly basis duly verified by Incharge Rajasthali, Jaipur. In the last month final bill will be raised for remaining amount of contract value. Each running bill will be supported by the reports required as mentioned above and summarised detail of invoices of preceding months.

G. Service Provider will utilize existing hardware (Computers & Peripherals) for above purposes. If any extra hardware required, same will be provided by RSIC. Hardware requirement with technical specifications will be given by bidder 05 days earlier, before actual commencement of work.

Printing Stationary other than stickers to be used for QRS/Bar coding, will be provided by Rajasthali, Jaipur

H. Either party after giving notice of 15 days, may terminate the contract work for which no compensation will be paid.

I. Any notices given by one party to the other pursuant to the Contract shall be sent in writing or by fax / telex / cable and confirmed in writing
to the address specified for that purpose in the Special Conditions of Contract.

J. The price/rate will be quoted in your proposal inclusive of all taxes and other fees along with deliverables.

K. Successful tenderer will have to submit security deposit within a period of 7 days of receipt of order equal to 10% of value of the contract for which tenders are accepted subject to the minimum of Rs. 5,000/- within 7 days from the date of release of order.

L. No Interest will be paid by the corporation on security money.

M. Security money shall be deposited through demand draft in favour of “The Rajasthan Small Industries Corporation Ltd.”.

N. On completion of contract the party will submit satisfactory work report duly counter signed by Incharge, Rajasthan and handover the software with license to use, if required for future purposes before refund of security amount and final bill payment.

O. Bidder will ensure the compliance of all the provisions under RTPP Act.

P. Any exceptional or variants reports may be communicated to MD, RSIC separately.