

No.: IPI/Tech/Gen/WS/348/2016/ 61
Date : 08 Feb., 2017

All Unit Heads,
RIICO Ltd.,
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**Sub: Timely disposal of online new water connection (Industrial/
Commercial)**

**Ref: H.O Office Order No. IPI/Tech/Gen/WS/348/2016/709 dated 14
Sept. 2016**

Dear Sir,

This in continuation to the above referred office order vide which it was directed to all Unit Offices to accept the online new water connection application through website "www.swcs.rajasthan.gov.in" and dispose the same application within the time line prescribed. As per the Rajasthan Enterprises Single Window Enabling and Clearance Act, 2011 (Single Window Act) and Rajasthan Enterprises Single Window Enabling and Clearance (Amendment) Rules, 2016, the application of new water connection is to be disposed of within 20 days.


However, it has come to the notice of the Management, due to the laxity shown by some of the officers/officials of the Units, the applications are being displayed pending in the above referred website. Further, the website is also being monitored by Industries Department and non-disposal of application within the prescribed time is tarnishing image of the Corporation.

Therefore, all Unit Heads are directed to direct all the concerned who are in the process of releasing the new water connection to dispose the application timely and release the new water connection within 20 days.

Non-compliance of the above and laxity in disposing the online process will attract disciplinary action against the concerned officer/official of the concerned Unit Office.

Thanking you,

Yours faithfully,


(D.P. Jatav)
GM (Civil)